Investor Complaints Data

Data for May 2022

| SN | Received from | Carried forward from previous month | Received during the month | Total Pending | Resolved* | end o month** | of the | Average Resolution time^(in days) |
|----|-------------------------------|-------------------------------------------------|------------------------------------|------------------|-----------|-----------------------------------------|-----------------------------------------|--------------------------------------------|
| | | | | | | Pending for less than 3 months | Pending for more than 3 months | |
| 1 | 2 | 3 | 4 | 5 | 6 | , | 7 | 8 |
| 1 | Directly from Investors | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 2 | SEBI (SCORES) | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 3 | Stock Exchanges | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 4 | Depository | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 5 | Other Sources (if any) | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 6 | Grand Total | 0 | 0 | 0 | 0 | 0 | 0 | - |

Trend of monthly disposal of complaints

<u>2017-2018</u>

| SN | Month | Carried forward from previous month | Received | Resolved* | Pending** |
|----|----------------|-------------------------------------|----------|-----------|-----------|
| 1 | 2 | 3 | 4 | 5 | 6 |
| | | | | | |
| 1 | April 2017 | 0 | 0 | 0 | 0 |
| 2 | May 2017 | 0 | 0 | 0 | 0 |
| 3 | June 2017 | 0 | 0 | 0 | 0 |
| 4 | July 2017 | 0 | 0 | 0 | 0 |
| 5 | August 2017 | 0 | 0 | 0 | 0 |
| 6 | September 2017 | 0 | 0 | 0 | 0 |
| 7 | October 2017 | 0 | 0 | 0 | 0 |
| 8 | November 2017 | 0 | 0 | 0 | 0 |
| 9 | December 2017 | 0 | 0 | 0 | 0 |
| 10 | January 2018 | 0 | 0 | 0 | 0 |
| 11 | February 2018 | 0 | 0 | 0 | 0 |
| 12 | March 2018 | 0 | 0 | 0 | 0 |
| | Grand Total | 0 | 0 | 0 | 0 |

2018-2019

| SN | Month | Carried forward from previous month | Received | Resolved* | Pending** |
|----|----------------|-------------------------------------|----------|-----------|-----------|
| 1 | 2 | 3 | 4 | 5 | 6 |
| | | | | | |
| 1 | April 2018 | 0 | 0 | 0 | 0 |
| 2 | May 2018 | 0 | 0 | 0 | 0 |
| 3 | June 2018 | 0 | 0 | 0 | 0 |
| 4 | July 2018 | 0 | 0 | 0 | 0 |
| 5 | August 2018 | 0 | 0 | 0 | 0 |
| 6 | September 2018 | 0 | 0 | 0 | 0 |
| 7 | October 2018 | 0 | 0 | 0 | 0 |
| 8 | November 2018 | 0 | 0 | 0 | 0 |
| 9 | December 2018 | 0 | 0 | 0 | 0 |
| 10 | January 2019 | 0 | 0 | 0 | 0 |
| 11 | February 2019 | 0 | 0 | 0 | 0 |
| 12 | March 2019 | 0 | 0 | 0 | 0 |
| | Grand Total | 0 | 0 | 0 | 0 |

2019-2020 - DP

| SN | Month | Carried forward from previous | Received | Resolved* | Pending** |
|----|--------------------|-------------------------------|----------|-----------|-----------|
| | | month | | | |
| 1 | 2 | 3 | 4 | 5 | 6 |
| 1 | April 2019 | 0 | 0 | 0 | 0 |
| | • | | | _ | _ |
| 2 | May 2019 | 0 | 0 | 0 | 0 |
| 3 | June 2019 | 0 | 0 | 0 | 0 |
| 4 | July 2019 | 0 | 0 | 0 | 0 |
| 5 | August 2019 | 0 | 0 | 0 | 0 |
| 6 | September 2019 | 0 | 0 | 0 | 0 |
| 7 | October 2019 | 0 | 0 | 0 | 0 |
| 8 | November 2019 | 0 | 0 | 0 | 0 |
| 9 | December 2019 | 0 | 0 | 0 | 0 |
| 10 | January 2020 | 0 | 0 | 0 | 0 |
| 11 | February 2020 | 0 | 0 | 0 | 0 |
| 12 | March 2020 | 0 | 0 | 0 | 0 |
| | Grand Total | 0 | 0 | 0 | 0 |

2019-2020 - Stock

Exchanges

| SN | Month | Carried forward from previous month | Received | Resolved* | Pending** |
|----|--------------------|-------------------------------------|----------|-----------|-----------|
| 1 | 2 | 3 | 4 | 5 | 6 |
| 1 | A . :1 2010 | 1 0 | | 1 0 | |
| 1 | April 2019 | 0 | 0 | 0 | 0 |
| 2 | May 2019 | 0 | 0 | 0 | 0 |
| 3 | June 2019 | 0 | 0 | 0 | 0 |
| 4 | July 2019 | 0 | 0 | 0 | 0 |
| 5 | August 2019 | 0 | 0 | 0 | 0 |
| 6 | September 2019 | 0 | 0 | 0 | 0 |
| 7 | October 2019 | 0 | 1 | 1 | 0 |
| 8 | November 2019 | 0 | 0 | 0 | 0 |
| 9 | December 2019 | 0 | 0 | 0 | 0 |
| 10 | January 2020 | 0 | 0 | 0 | 0 |
| 11 | February 2020 | 0 | 0 | 0 | 0 |
| 12 | March 2020 | 0 | 0 | 0 | 0 |
| | Grand Total | 0 | 1 | 1 | 0 |

2020-2021 - DP

| SN | Month | Carried forward from previous month | Received | Resolved* | Pending** |
|----|--------------------|-------------------------------------|----------|-----------|-----------|
| 1 | 2 | 3 | 4 | 5 | 6 |
| | | | | T- | |
| 1 | April 2020 | 0 | 0 | 0 | 0 |
| 2 | May 2020 | 0 | 0 | 0 | 0 |
| 3 | June 2020 | 0 | 0 | 0 | 0 |
| 4 | July 2020 | 0 | 0 | 0 | 0 |
| 5 | August 2020 | 0 | 0 | 0 | 0 |
| 6 | September 2020 | 0 | 0 | 0 | 0 |
| 7 | October 2020 | 0 | 0 | 0 | 0 |
| 8 | November 2020 | 0 | 0 | 0 | 0 |
| 9 | December 2020 | 0 | 0 | 0 | 0 |
| 10 | January 2021 | 0 | 0 | 0 | 0 |
| 11 | February 2021 | 0 | 0 | 0 | 0 |
| 12 | March 2021 | 0 | 0 | 0 | 0 |
| | Grand Total | 0 | 0 | 0 | 0 |

2020-2021 - Stock Exchange

| SN | Month | Carried forward from previous month | Received | Resolved* | Pending** |
|----|----------------|-------------------------------------|----------|-----------|-----------|
| 1 | 2 | 3 | 4 | 5 | 6 |
| | _ | _ | | | |
| 1 | April 2020 | 0 | 0 | 0 | 0 |
| 2 | May 2020 | 0 | 0 | 0 | 0 |
| 3 | June 2020 | 0 | 1 | 1 | 0 |
| 4 | July 2020 | 0 | 0 | 0 | 0 |
| 5 | August 2020 | 0 | 0 | 0 | 0 |
| 6 | September 2020 | 0 | 0 | 0 | 0 |
| 7 | October 2020 | 0 | 0 | 0 | 0 |
| 8 | November 2020 | 0 | 0 | 0 | 0 |
| 9 | December 2020 | 0 | 0 | 0 | 0 |
| 10 | January 2021 | 0 | 0 | 0 | 0 |
| 11 | February 2021 | 0 | 0 | 0 | 0 |
| 12 | March 2021 | 0 | 0 | 0 | 0 |
| | Grand Total | 0 | 1 | 1 | 0 |

2021-2022

| SN | Month | Carried forward from previous month | Received | Resolved* | Pending** |
|----|--------------------|-------------------------------------|----------|-----------|-----------|
| 1 | 2 | 3 | 4 | 5 | 6 |
| _ | | 3 | 1 | 3 | 0 |
| 1 | April 2021 | 0 | 0 | 0 | 0 |
| 2 | May 2021 | 0 | 0 | 0 | 0 |
| 3 | June 2021 | 0 | 0 | 0 | 0 |
| 4 | July 2021 | 0 | 0 | 0 | 0 |
| 5 | August 2021 | 0 | 0 | 0 | 0 |
| 6 | September 2021 | 0 | 0 | 0 | 0 |
| 7 | October 2021 | 0 | 0 | 0 | 0 |
| 8 | November 2021 | 0 | 0 | 0 | 0 |
| 9 | December 2021 | 0 | 0 | 0 | 0 |
| 10 | January 2022 | 0 | 0 | 0 | 0 |
| 11 | February 2022 | 0 | 0 | 0 | 0 |
| 12 | March 2022 | 0 | 0 | 0 | 0 |
| | Grand Total | 0 | 0 | 0 | 0 |

2022-2023 - National Stock Exchange

| SN | Month | Carried forward from previous month | Received | Resolved* | Pending** |
|----|-------------|-------------------------------------|----------|-----------|-----------|
| 4 | 2 | | | _ | |
| 1 | 2 | 3 | 4 | 5 | 6 |
| | | T | 1 | T | T |
| 1 | April 2022 | 0 | 0 | 0 | 0 |
| 2 | May 2022 | 0 | 0 | 0 | 0 |
| 3 | June 2022 | 0 | 0 | 0 | 0 |
| 4 | July 2022 | 0 | 1 | 1 | 0 |
| 5 | Aug 2022 | 0 | 0 | 0 | 0 |
| 6 | SEP 2022 | 0 | 0 | 0 | 0 |
| 7 | OCT 2022 | 0 | 0 | 0 | 0 |
| 8 | NOV 2022 | 0 | 0 | 0 | 0 |
| 9 | DEC 2022 | 0 | 0 | 0 | 0 |
| 10 | JAN 2023 | 0 | 0 | 0 | 0 |
| 11 | FEB 2023 | 0 | 0 | 0 | 0 |
| 12 | MAR 2023 | 0 | 0 | 0 | 0 |
| | Grand Total | 0 | 1 | 1 | 0 |

2023-2024 - National Stock Exchange

| SN | Month | Carried forward from previous month | Received | Resolved* | Pending** |
|----|--------------------|-------------------------------------|----------|-----------|-----------|
| 1 | 2 | 3 | 4 | 5 | 6 |
| | | | | _ | |
| 1 | April 2023 | 0 | 0 | 0 | 0 |
| 2 | May 2023 | 0 | 0 | 0 | 0 |
| 3 | June 2023 | 0 | 1 | 1 | 0 |
| 4 | July 2023 | 0 | 0 | 0 | 0 |
| 5 | Aug 2023 | 0 | 0 | 0 | 0 |
| 6 | SEP 2023 | 0 | 0 | 0 | 0 |
| 7 | OCT 2023 | 0 | 0 | 0 | 0 |
| 8 | NOV 2023 | 0 | 0 | 0 | 0 |
| 9 | DEC 2023 | 0 | 0 | 0 | 0 |
| 10 | JAN 2024 | 0 | 0 | 0 | 0 |
| 11 | FEB 2024 | 0 | 0 | 0 | 0 |
| 12 | MAR 2024 | 0 | 0 | 0 | 0 |
| | Grand Total | 0 | 1 | 1 | 0 |

2024-2025 - National Stock Exchange

| SN | Month | Carried forward from previous month | Received | Resolved* | Pending** |
|----|--------------------|-------------------------------------|----------|-----------|-----------|
| 1 | 2 | 3 | 4 | 5 | 6 |
| | | | | | |
| 1 | April 2024 | 0 | 0 | 0 | 0 |
| 2 | May 2024 | 0 | 0 | 0 | 0 |
| 3 | June 2024 | 0 | 0 | 0 | 0 |
| 4 | July 2024 | 0 | 0 | 0 | 0 |
| 5 | Aug 2024 | 0 | 0 | 0 | 0 |
| 6 | SEP 2024 | 0 | 0 | 0 | 0 |
| 7 | OCT 2024 | 0 | 0 | 0 | 0 |
| 8 | NOV 2024 | 0 | 0 | 0 | 0 |
| 9 | DEC 2024 | 0 | 0 | 0 | 0 |
| 10 | JAN 2025 | | | | |
| 11 | FEB 2025 | | | | |
| 12 | MAR 2025 | | | | |
| | Grand Total | 0 | 0 | 0 | 0 |

| SN | Month | Carried forward from previous | Received | Resolved* | Pending** |
|----|-------------|-------------------------------|----------|-----------|-----------|
| | | month | | | |
| 1 | 2 | 3 | 4 | 5 | 6 |
| | | | | | |
| 1 | April 2022 | 0 | 0 | 0 | 0 |
| 2 | May 2022 | 0 | 0 | 0 | 0 |
| 3 | June 2022 | 0 | 0 | 0 | 0 |
| 4 | July 2022 | 0 | 0 | 0 | 0 |
| 5 | Aug 2022 | 0 | 0 | 0 | 0 |
| 6 | SEP 2022 | 0 | 0 | 0 | 0 |
| 7 | OCT 2022 | 0 | 0 | 0 | 0 |
| 8 | NOV 2022 | 0 | 0 | 0 | 0 |
| 9 | DEC 2022 | 0 | 0 | 0 | 0 |
| 10 | JAN 2023 | 0 | 0 | 0 | 0 |
| 11 | FEB 2023 | 0 | 0 | 0 | 0 |
| 12 | MAR 2023 | 0 | 0 | 0 | 0 |
| | Grand Total | 0 | 0 | 0 | 0 |

<u>2023-2024 - DP</u>

| SN | Month | Carried forward from previous | Received | Resolved* | Pending** |
|----|--------------------|-------------------------------|----------|-----------|-----------|
| | | month | | | |
| 1 | 2 | 3 | 4 | 5 | 6 |
| | | | | | |
| 1 | April 2023 | 0 | 0 | 0 | 0 |
| 2 | May 2023 | 0 | 0 | 0 | 0 |
| 3 | June 2023 | 0 | 0 | 0 | 0 |
| 4 | July 2023 | 0 | 0 | 0 | 0 |
| 5 | Aug 2023 | 0 | 0 | 0 | 0 |
| 6 | SEP 2023 | 0 | 0 | 0 | 0 |
| 7 | OCT 2023 | 0 | 0 | 0 | 0 |
| 8 | NOV 2023 | 0 | 0 | 0 | 0 |
| 9 | DEC 2023 | 0 | 0 | 0 | 0 |
| 10 | JAN 2024 | 0 | 0 | 0 | 0 |
| 11 | FEB 2024 | 0 | 0 | 0 | 0 |
| 12 | MAR 2024 | 0 | 0 | 0 | 0 |
| | Grand Total | 0 | 0 | 0 | 0 |

2024-2025 - DP

| SN | Month | | Received | Resolved* | Pending** |
|----|-------------|------------------------|----------|-----------|-----------|
| | | from previous month | | | |
| | | | | | |
| 1 | 2 | 3 | 4 | 5 | 6 |
| | | | | | |
| 1 | April 2024 | 0 | 0 | 0 | 0 |
| 2 | May 2024 | 0 | 0 | 0 | 0 |
| 3 | June 2024 | 0 | 0 | 0 | 0 |
| 4 | July 2024 | 0 | 0 | 0 | 0 |
| 5 | Aug 2024 | 0 | 0 | 0 | 0 |
| 6 | SEP 2024 | 0 | 0 | 0 | 0 |
| 7 | OCT 2024 | 0 | 0 | 0 | 0 |
| 8 | NOV 2024 | 0 | 0 | 0 | 0 |
| 9 | DEC 2024 | 0 | 0 | 0 | 0 |
| 10 | JAN 2025 | | | | |
| 11 | FEB 2025 | | | | |
| 12 | MAR 2025 | | | | |
| | Grand Total | 0 | 0 | 0 | 0 |

2022-2023 - Bombay Stock Exchange

| SN | Month | Carried forward from previous month | Received | Resolved* | Pending** |
|----|--------------------|-------------------------------------|----------|-----------|-----------|
| 1 | 2 | 3 | 4 | 5 | 6 |
| | | | | • | • |
| 1 | Aug 2022 | 0 | 0 | 0 | 0 |
| 2 | SEP 2022 | 0 | 0 | 0 | 0 |
| 3 | OCT 2022 | 0 | 0 | 0 | 0 |
| 4 | NOV 2022 | 0 | 0 | 0 | 0 |
| 5 | DEC 2022 | 0 | 0 | 0 | 0 |
| 6 | JAN 2023 | 0 | 0 | 0 | 0 |
| 7 | FEB 2023 | 0 | 0 | 0 | 0 |
| 8 | MAR 2023 | 0 | 0 | 0 | 0 |
| | Grand Total | 0 | 0 | 0 | 0 |

2023-2024 - Bombay Stock Exchange

| SN | Month | Carried forward from previous month | Received | Resolved* | Pending** |
|----|--------------------|-------------------------------------|----------|-----------|-----------|
| 1 | 2 | 3 | 4 | 5 | 6 |
| | | | | _ | |
| 1 | April 2023 | 0 | 0 | 0 | 0 |
| 2 | May 2023 | 0 | 0 | 0 | 0 |
| 3 | June 2023 | 0 | 0 | 0 | 0 |
| 4 | July 2023 | 0 | 0 | 0 | 0 |
| 5 | Aug 2023 | 0 | 0 | 0 | 0 |
| 6 | SEP 2023 | 0 | 0 | 0 | 0 |
| 7 | OCT 2023 | 0 | 0 | 0 | 0 |
| 8 | NOV 2023 | 0 | 0 | 0 | 0 |
| 9 | DEC 2023 | 0 | 0 | 0 | 0 |
| 10 | JAN 2024 | 0 | 0 | 0 | 0 |
| 11 | FEB 2024 | 0 | 0 | 0 | 0 |
| 12 | MAR 2024 | 0 | 0 | 0 | 0 |
| | Grand Total | 0 | 0 | 0 | 0 |

2024-2025 - Bombay Stock Exchange

| SN | Month | Carried forward from previous | Received | Resolved* | Pending** |
|----|--------------------|-------------------------------|----------|-----------|-----------|
| | | month | | | |
| 1 | 2 | 3 | 4 | 5 | 6 |
| | | | | _ | |
| 1 | April 2024 | 0 | 0 | 0 | 0 |
| 2 | May 2024 | 0 | 0 | 0 | 0 |
| 3 | June 2024 | 0 | 0 | 0 | 0 |
| 4 | July 2024 | 0 | 0 | 0 | 0 |
| 5 | Aug 2024 | 0 | 0 | 0 | 0 |
| 6 | SEP 2024 | 0 | 0 | 0 | 0 |
| 7 | OCT 2024 | 0 | 0 | 0 | 0 |
| 8 | NOV 2024 | 0 | 0 | 0 | 0 |
| 9 | DEC 2024 | 0 | 0 | 0 | 0 |
| 10 | JAN 2025 | | | | |
| 11 | FEB 2025 | | | | |
| 12 | MAR 2025 | | | | |
| | Grand Total | 0 | 0 | 0 | 0 |

Trend of annual disposal of complaints

| SN | Year | Carried forward | Received | Resolved | Pending at |
|----|--------------------|-----------------|-----------------|----------|-------------|
| | | from | during the year | during | the end |
| | | previous year | | the year | of the year |
| 1 | 2017-18 | 0 | 0 | 0 | 0 |
| 2 | 2018-19 | 0 | 0 | 0 | 0 |
| 3 | 2019-20 | 0 | 1 | 1 | 0 |
| 4 | 2020-21 | 0 | 0 | 0 | 0 |
| 5 | 2021-22 | 0 | 0 | 0 | 0 |
| 6 | 2022-23 | 0 | 1 | 1 | 0 |
| 7 | 2023-24 | 0 | 1 | 1 | 0 |
| | Grand Total | 0 | 3 | 3 | 0 |