

ACCOUNT OPENING FORM

CKYC & KRA KYC Form

Vachana Investments Private Limited

Central KYC Registry | Know Your Customer (KYC) Application | Individual

Branch Code: **VIPLML**

Form No.:

INDEX - Equity		
S.NO	Name of the Document	Brief Significance of the Document
Mandatory Form as Prescribed by SEBI & Exchanges		
1.	Account Opening Form	A. KYC form - Document captures basic information about the constituents and an instruction/checklist. (To be Filled by customer)
		B. Document captures the additional information for Trading & Demat Account
2.	Tariff sheet	Document detailing the demat fee schedule & rate/amount of brokerage and other charges levied on the client for trading on the stock exchange(s).
Voluntary Form as Provided by the Stock Broker		
3.	Voluntary Undertaking/Authorization	Voluntary Undertaking/Authorization
4.	Rights and Obligations	Rights and Obligations of Stock Brokers, Sub-brokers/authorized Persons and Clients
5.	Internet Based Trading Facility	Internet and Wireless Technology Based Trading Facility Provided by Stock Brokers to Client
6.	Risk Disclosure Document for Capital Market and Derivatives Segments	Risk Disclosure Document for Capital Market and Derivatives Segments
7.	Do's and Don'ts	Guidance Note - Do's and Don'ts for Trading on the Exchange(s) for Investors
8.	Rights and Obligations of Beneficial Owner	Rights and Obligations of Beneficial Owner and Depository Participant as prescribed by SEBI and Depositories
9.	Policies and Procedures	Policies and Procedures
10.	Terms and Conditions-cum- Registration / Modification Form for receiving SMS Alerts from CDSL	Terms and Conditions-cum-Registration / Modification Form for receiving SMS Alerts from CDSL
11.	Terms and Conditions for availing Transaction Using Secured Texting (TRUST) Service offered by CDSL	Terms and Conditions for availing Transaction Using Secured Texting (TRUST) Service offered by CDSL
12.	Running Account Authorization	Running Account Authorization
13.	Request for updation of same mobile number / email id	Request for updation of same mobile number / email id
14.	Acknowledgement	Acknowledgement
15.	Requesting for bill/transaction/holding statement through email.	Requesting for bill/transaction/holding statement through email.
16.	Option form for issue of DIS booklet	Option form for issue of DIS booklet
17.	Authorization for Electronic Contract Note	Authorization for Electronic Contract Note
18.	Declaration for Confirmation of Signature	Declaration for Confirmation of Signature

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19.	Client Declaration	Client Declaration
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TRADING MEMBER CONTACT DETAILS

Name of the Trading Member	VACHANA INVESTMENTS PRIVATE LIMITED
Member of NSE, BSE	SEBI Regn. No. : INZ000248337
NSE Member Code and BSE Code	90005, 6742
Depository (CDSL)	IN-DP-CDSL-716-2014 (DP ID – 79100)
Registered / Corporate and Correspondence Office Address	No. 32, 2nd Main Road, 1st Floor, Vyalikaval Extension, Bhashyam Circle, SadashivNagar, Opp. Bharat Petrol Pump, Bangalore – 560003.
Phone No / Website / Email	080 – 49674967 / www.vachanainvestments.com / info@vachanainvestments.com

NAME & DETAILS OF THE CLEARING MEMBER

NSE and BSE Cash	Vachana Investments Pvt Ltd. SEBI Reg. No. INZ000248337
NSE Futures & Options	Globe Capital Market Limited. Clearing Code : M50302
NSE Currency Derivatives	Globe Capital Market Limited. Clearing Code : M50302

Registered Office Address:	Correspondence Office Address:
No. 32, 2nd Main Road, 1st Floor, Vyalikaval Extension, Bhashyam Circle, SadashivNagar, Opp. Bharat Petrol Pump, Bangalore – 560003. Phone No : 080 – 49674967 Email: info@vachanainvestments.com Website : www.vachanainvestments.com	No. 32, 2nd Main Road, 1st Floor, Vyalikaval Extension, Bhashyam Circle, SadashivNagar, Opp. Bharat Petrol Pump, Bangalore – 560003. Phone No : 080 – 49674967 Email: info@vachanainvestments.com Website : www.vachanainvestments.com

Compliance Officer Details :

Name : Ms. Bhagya R Jagalur
Tel No. : 080-49674955
E-mail Id : compliance@vachanainvestments.com

For any grievance / dispute please contact Vachana Investments Pvt Ltd at the above address or Email ID: complaints@vachanainvestments.com and Phone no. 91-80-49674967. In case not satisfied with the response, please contact NSE by mail ignse@nse.co.in and Phone No. 91-22-26598190

Exchange Name	E-mail ID	Phone No.
National Stock Exchange of India Ltd.	ignse@nse.co.in	1800-266-0058
Bombay Stock Exchange Ltd.	is@bseindia.com	022-22728517
CDSL	complaints@cdslindia.com	1800-200-5533
NSDL	relations@nsdl.co.in	1800 222 990

You can also lodge your grievances with SEBI at <https://scores.sebi.gov.in> any queries, feedback or assistance, please contact SEBI office or toll free Helpline at 1800-22-7575 / 1800-266-7575

Filing of complaints on SCORES – Easy & quick

1. Register on SCORES portal	2. Mandatory details for filing complaints on SCORES a. Name, PAN, Address, Mobile Number, Email ID
Benefits 1. Effective communication 2. Speedy redressed of the grievances	SCORES website - https://scores.sebi.gov.in

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1. Personal Details

Name*		Photo
Maiden Name (If any*)		
Father/Spouse Name*		
Mother Name*		
Date of Birth*		
Gender*		
Marital Status*		
Citizenship*	Indian	
Residential Status*	Resident individual	
Occupation Type*		

2. Proof of Identity

PAN*	
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3. Proof of Address

Address Type*	Aadhaar		
Proof of Address*			
Correspondence Address			
Address Line 1*			
Address Line 2			
Address Line 3			
City/Town/Village*		District	
State*		Country	
PIN Code*			

Permanent Address			
Address Line 1*			
Address Line 2			
Address Line 3			
City/Town/Village*		District*	
State*		Country*	
PIN Code*			

Name of Client	
Signature of Client	

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4. Contact Details			
Tel.(Off.)		Tel.(Res.)	
Mobile No.*		Fax	
Email ID*			
5. Details of Related Person			
Name	NA		
Related Person Type	NA		
PAN	NA		
6. Applicant Declaration			
1. I/We hereby declare that the details furnished above are true and correct to the best of my/our knowledge and belief and I/we undertake to inform you of any changes therein, immediately. In case any of the above information is found to be false or untrue or misleading or misrepresenting, I am/we are aware that I/we may be held liable for it. 2. I/We confirm having read/been explained and understood the contents of the document on policy and procedures of the stock broker and the tariff sheet. 3. I/We further confirm having read and understood the contents of the 'Rights and Obligations' document(s) and 'Risk Disclosure Document'. I/We do hereby agree to be bound by such provisions as outlined in these documents. I/We have also been informed that the standard set of documents has been displayed for Information on stock broker's designated website, if any.			
Date:	Place:		
Name of Client			
Signature of Client			

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7. Attestation/For Office use only

Intermediary/Institution Details		In-person verification (IPV), Documents verified with original & Client interviewed by			
Name	Vachana Investments Private Limited	Employee/SB/AP name		Deepak R Jagalur	
		SEBI Number of AP (If Applicable)			
		Employee ID	VIPL0007	Designation	Manager
CKYC Institution Code	IN0501	Signature			
		Date			

I / We undertake that we have made the client aware of 'Policy and Procedures', tariff sheet and all the non-mandatory documents. I/We have also made the client aware of 'Rights and Obligations' document (s) of Trading and Demat Account, RDD and Guidance Note. I/We have given/sent him a copy of all the KYC documents. I/We undertake that any change in the 'Policy and Procedures', tariff sheet and all the non-mandatory documents would be duly intimated to the clients. I/We also undertake that any change in the 'Rights and Obligations' and RDD would be made available on our website, if any, for the information of the clients.

8. Bank Account Details

Primary Bank Details (For DP and Trading)			
Bank Name			
Account No.		Branch	
IFSC		MICR Code	
Address			
Account Type		Pay-Out Option	

9. Depository Account Details

Depository Name	CDSL
Name of Depository Participant	VACHANA INVESTMENTS PRIVATE LIMITED
Beneficiary Name	
BOID	

10. Trading Preference

Please sign in the relevant boxes where you wish to trade.

Exchange	Segment		
	Cash	F & O*	Currency*
NSE			
BSE			

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*If you wish to trade in derivatives (F&O/Currency) segments, submit proof of financial details(Mandatory)

11. FACILITIES

SMS and E-mail alerts from stock exchanges/depository	Yes
Whether you wish to receive Contract Note & Standard documents in physical or electronic mode	Electronic mode
*Standard Documents Rights & Obligations, Risk Disclosure Document, Guidance Note and Policies & Procedures, other terms and conditions	
I/We wish to avail facility of internet trading / wireless technology	Yes

12. Trading History

Trading Experience / Number of Years of Investment	
Stock Profile	
If you are dealing with any other stock broker, please provide following detail	
Name of the stock broker	
Name of Sub-Broker (If any)	
Details of disputes / dues pending from / to such stock broker / sub-broker In case dealing with multiple stock brokers, please provide details of all.	
Client Code(UCC)	Exchange
Past Actions Details of any action / proceedings initiated / pending / taken by SEBI / Stock Exchange / any other authority against the applicant / constituent or its partners / promoters / whole time directors / authorised persons in charge of dealing in securities during last 3 years.	

13. Income, Education & Others Details

Gross Annual Income Detail	
Net-worth in	As on(date)
Occupation	
Educational Details	
Politically Exposed Person/Related to a Politically Exposed Person	
PMLA Risk category	
PMLA Risk category reason	
Is the entity involved providing any of the following services	
- For Foreign Exchange / Money Changer Services	
- Gaming / Gambling / Lottery Services (e.g. casinos, betting syndicates)	
- Money Lending / Pawning	
FATCA & CRS Declaration – Individuals	
Are you the TAX Resident of any country other than India	

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If yes please fill the following:			
#Country	%Tax Identification Number	Identification Type	
Foreign Address 1			
Foreign Address 2			
Foreign Address 3			
Foreign City		Foreign State	
Foreign Country		Foreign Pin	

Client Name	
Signature of Client	

14. DETAIL OF INTRODUCER			
Name			
Registration No. or Code			
PAN		Phone	
Address			

15. Demat Account Opening - CDSL Data

I/ We request to open a Depository Account in my / our name as per the following details. **Date :**

15a. Type of Account

Status	Individual	Sub-status	BO regular
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15b. Account Holder Details

Name of sole/1st Holder			
UID		PAN	
Name of sole/2nd Holder			
UID		PAN	
Name of sole/3rd Holder			
UID		PAN	
Nationality			

15c. CDSL - Details of Guardian (In case the account holder is minor)

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Name of Guardian (Mr./Mrs./Ms.)			
Relationship		PAN	
15d. CDSL - Additional Details			
I/We instruct the DP to receive each and every credit in my/our account (If not marked, the default option would be 'Yes')		☒ Yes ☐ No	
I/We would like to instruct the DP to accept all the pledge instructions in my/our account without any further instruction from my/our end (If not marked, the default option would be 'No')		☐ Yes ☒ No	
Account statement requirement ☒ As per SEBI Regulation ☐ Daily ☐ Weekly ☐ Monthly ☐ Fortnightly			
I/We request you to send Electronic Transaction - cum - Holding Statement at the E-Mail ID : client email		☒ Yes ☐ No	
I/We would like to share the E-mail ID with the RTA.		☒ Yes ☐ No	
I/We would like to receive the annual report (If not marked, default option will be 'Physical') ☐ Physical ☒ Electronic ☐ Both Physical and Electronic			
I/We wish to receive dividend/interest directly into my/our Bank A/c through ECS (If not marked, the default option would be 'Yes'. ECS is mandatory for locations notified by SEBI from time to time.)		☒ Yes ☐ No	
SMS alert Facility MOBILE NO [Mandatory, If you are giving Power of Attorney (POA)] (If POA is not granted & you do not wish to avail of this facility, cancel this option)		☒ Yes ☐ No	
Transaction Using Secured Texting Facility (TRUST)	I wish to avail the TRUST facility using the Mobile number registered for SMS Alert Facility, I have read and understood the Terms and Conditions prescribed by CDSL		☒ Yes ☐ No
I wish to avail the TRUST facility using the Mobile number registered for SMS Alert Facility. I have read and understood the Terms and Conditions prescribed by CDSL for the same. registered for TRUST			
I/We wish to register the following clearing member IDs under my/our below mentioned BO ID		☒ Yes ☐ No	
Stock Exchange Name/ID	Clearing Member Name	Clearing Member ID (Optional)	
90005/6742	VACHANA INVESTMENTS PVT LTD	M51927	
BSDA	I/We wish to avail the BSDA facility, if selected 'No' the demat account will be treated as normal demat account until and unless the BO requests for conversion to BSDA		☒ Yes ☐ No
Easi	To register for easi, please visit CDSL website: www.cdslindia.com. Easi allows you to view your ISIN balances, transactions and value of the portfolio online.		☒ Yes ☐ No

15e. Declaration

I/We have received and read the Rights & Obligations document and Terms & Conditions and agree to abide by and be bound by the same and by the Bye Laws as are in force from time to time. I / We declare that the particulars given by me / us above are true and to the best of my / our knowledge as on the date of making this application. I / We agree and undertake to intimate the DP any change(s) in the details / Particulars mentioned by me / us in this form. I / We further agree that any false / misleading information given by me / us or suppression of any material information will render my account liable for termination and suitable action.

Signature of Client	
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16. Nominee Form for Trading Account

Nomination Form [Annexure A to SEBI circular No. SEBI/HO/MIRSD/RTAMB/CIR/P/2021/601 dated July 23, 2021 on Mandatory Nomination for Eligible Trading and Demat Accounts]

Vachana Investments Private Limited

No. 32, 2nd Main Road, 1st Floor, Vyalikaval Extension, Bhashyam Circle, SadashivNagar, Opp. Bharat Petrol Pump, Bangalore – 560003.

Date	UCC	BOLD
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I/We the sole holder /joint holder/Guardian (in case of minor) hereby declare that:

☐

I/We do not wish to nominate any one for this Trading & Demat account.

☐

I/We wish to nominate the following person (who is entitled to receive security balances lying in my/ our account, particulars whereof are given below, in the event of the death of the sole holder or the death of all the joint holders).

Nominee Details	Nominee 1	Nominee 2	Nominee 3
First Name			
Middle Name			
Last Name			
Relationship with BO			
Address			
City			
State			
Country			
Phone			
Email ID			
Pan			
Aadhaar card No			
Date of Birth			
Percentage of allocation of Nominee			
Residual Securities (please tick any one nominee if not selected. Default will be 1 st nominee)			
Guardian Details (if minor Nominee)	Guardian 1	Guardian 2	Guardian 3
First Name			
Middle Name			
Last Name			
Relationship with BO			
Address			
City			
State			
Country			
Phone			
Email ID			
Pan			
Aadhaar card No			
Date of Birth			

Note : Residual Securities in case of multiple nominees, Please choose any one who will be credited with Residual Securities remaining after distribution of securities as per percentage of allocation. If you fail to choose one such nominee will be marked as nominee entitled for residual shares if any.

Marked is Mandatory Field. This nomination shall supersede any prior nomination made by me/us and also any testamentary document executed by me/us.

I/We have received and read the Rights & Obligations document and terms & conditions and agree to abide by and be bound by the same and by the bye laws as are in force from time to time . I/We declare that the particulars given by me/us above are true and to the best of my/our knowledge as on the date of making this application. I/We agree and undertake to intimate the DP any change(s) in the details/particulars mentioned by me / us in this form. I/We further agree that any false / misleading information given by me/ us or suppression of any material information will render my account liable for termination and suitable action.

Signature of Client

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Declaration Form for opting out of nomination

[Annexure B to SEBI circular No. SEBI/HO/MIRSD/RTAMB/CIR/P/2021/601 dated July 23, 2021 on Mandatory Nomination for Eligible Trading and Demat Accounts]

		Date :
To Vachana Investments Private Limited No. 32, 2nd Main Road, 1st Floor, Vyalikaval Extension, Bhashyam Circle, SadashivNagar, Opp. Bharat Petrol Pump, Bangalore – 560003.		
UCC		
BOID		
Client ID (only for Demat account)		
Sole/First Holder Name		
Second Holder Name		
Third Holder Name		
I / We hereby confirm that I / We do not wish to appoint any nominee(s) in my / our trading / demat account and understand the issues involved in non-appointment of nominee(s) and further are aware that in case of death of all the account holder(s), my / our legal heirs would need to submit all the requisite documents / information for claiming of assets held in my / our trading / demat account, which may also include documents issued by Court or other such competent authority, based on the value of assets held in the trading / demat account.		
Name and Signature of Holder(s)*		
Client Name		
Signature of Client		

* Signature of witness, along with name and address are required, if the account holder affixes thumb impression, instead of signature

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Demat Debit Pledge Instruction (DDPI)

This Demat Debit Pledge Instruction (DDPI) is made at _____
To all to whom these presents shall come, I/We _____ hold a beneficiary account no _____ (Client Code) - _____ (BO-ID) with Central Depository Participant Limited (CDSL) through Depository Participant Vachana Investments Private Limited, bearing DP-ID 12079100 having its registered office at No. 32, 2nd Main Road, 1st Floor, Vyalikaval Extension, Bhashyam Circle, SadashivNagar, Opp. Bharat Petrol Pump, Bangalore – 560003 and I/We am/are investor(s) engaged in subscribing to and buying/selling of shares, securities and other financial products and services through (Vachana Investments Private Limited) who are stock brokers/ trading members of Stock Exchanges and are registered with SEBI Reg. No. INZ000248337. And whereas I/We am/are desirous of executing Demat Debit Pledge Instruction (DDPI) in favour of (Vachana Investments Private Limited) to access our Beneficial Owner Account _____ for the following:

S.No.	Purpose	Signature of Client
1	Transfer of securities held in the beneficial owner accounts of the client towards Stock Exchange related deliveries / settlement obligations arising out of trades executed by clients on the Stock Exchange through the same stock broker.	
2	Pledging / re-pledging of securities in favour of trading member (TM) / clearing member (CM) for the purpose of meeting margin requirements of the clients in connection with the trades executed by the clients on the Stock Exchange.	
3	Mutual Fund transactions being executed on Stock Exchange order entry platforms	
4	Tendering shares in open offers through Stock Exchange platforms	

The above authority to transfer/pledge is restricted to the following accounts as listed in the Schedule. The list of accounts may be updated/ amended by proper communication.

SCHEDULE: Extract of the list of accounts:

PARTICULARS	DP ID	CLIENT ID	PARTICULARS	DP ID	CLIENT ID
CDSL NSE AND BSE POOL A/C	12079100	00000312	NSDL NSE POOL A/C	IN300966	11370248
CDSL PLEDGE A/C	12079100	00021134	CDSL CUSPA A/C	12079100	00029891
CDSL EARLY PAY-IN A/C	11000011	00019775			

And whereas I/ We further agree that I/We have been informed that DDPI is a voluntary document and I/We can revoke/cancel the DDPI facility anytime in future. However, such revocation shall not be applicable for any outstanding settlement obligation arising out of trades carried out prior to receiving request for revocation. The request of revocation is to be sent in a manner as prescribed by Exchanges/SEBI from time to time.

For Vachana Investments Pvt Ltd

Authorised Signatory

Client Name	
Signature of Client	

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17. Brokerage Structure

Brokerage Scheme Code	
Segment Type	EQUITY CASH, EQUITY DERIVATIVE, CURRENCY, MUTUAL FUND
Margin Amount	
Advance Brokerage	

Segment	Brokerage Type	Value	Min	Max
Equity Cash-Intraday	% (Percentage)	0.03	0.03000	0.03000
Equity Cash-Delivery	% (Percentage)	0.3	0.30000	0.30000
F & O -Future	% (Percentage)	0.03	0.03000	0.03000
F & O -Option	Per Lot	50	50.00000	50.00000
Currency - Future	Fixed	0.03	0.03000	0.03000
Currency - Option	% (Percentage)	0.3	0.30000	0.30000

Terms & Conditions:

1. Brokerage rates indicated above are exclusive of all statutory and exchange related charges. In addition to brokerage turnover charges, STT, GST, Stamp Duty as applicable to relevant state, Clearing member charges, Research services charges and charges for any other specific services available will be levied separately.
2. Charges / Service standards are subject to change. Stock Broker shall have the sole discretion in change of applicable charges and the same would be communicated to clients through e-mail / ordinary post / website upload / SMS and such communication shall suffice as notice of change in tariff structure.
3. Additional services (if any) availed by clients would be charged separately.
4. Client shall at all times maintain a minimum balance of Rs. 1000/- in his account to meet various charges pertaining to trading / demat accounts.
5. Account opening charges would not be refunded if the account is not opened due to non - submission of required details / documents by client. I / We have understood all the charges listed above including the terms and conditions.
6. The client also authorises the Stock Broker to debit late payin / delayed payment charges @ 24% + GST18% per annum on debit balances if any, in his account and not settled as per exchange requirements.
7. Maximum brokerage prescribed by SEBI / Exchange would automatically be applicable in case tariff is not agreed upon for any segment / exchange.

Client Name	
Signature of Client	

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18.SCHEDULE-A TARIFF FOR DEMAT ACCOUNT

To,
Vachana Investments Private Limited
No. 32, 2nd Main Road, 1st Floor, Vyalikaval Extension,
Bhashyam Circle, SadashivNagar, Opp. Bharat Petrol Pump,
Bangalore – 560003

FOR INDIVIDUALS	
Details	POA Clients
Stamp charges payable upfront	Rs. 100/-
Custody charges	NIL
Annual Maintenance Charges : (Payable Upfront)	
Individual	Rs. 400/- + GST
Transaction Charges : (Market Trades)	
Buy(Receive)	NIL
Sell(Debit)	0.03% or Rs. 9/- whichever is higher + (CDSL Charges)
Transaction Charges : (Off- Market Trades)	
Buy(Receive)	NIL
Sell(Debit)	0.03% or Rs. 25/- whichever is higher
Demat (Per certificate)	Rs. 7 /- + Rs. 70 as courier charges
Remat (Per ISIN)	Rs. 15 + Rs. 10 for every 100 shares or part there of or a flat fee of Rs. 10 per certificate whichever is higher (CDSL Charges)
Courier charges per Demat / Remat	Rs.70/-
Pledge Request	Rs. 20/- + Rs. 12/- per request (CDSL Charges)
Unpledge Request	Rs. 20/- + Rs. 12/- per request (CDSL Charges)
Pledge Invocation	Rs. 20/-
Periodic Statement	
By Email	Free
Physical	Rs. 2/- per sheet + Rs. 70/- (Courier Charges)
Adhoc / Non Periodic Statement Requests	
By Email	Rs. 50/- per request
Physical	Rs. 50/- per request upto 10 pages. Every additional page at Rs. 5/- + Rs. 70/- (Courier)
Delivery Instruction	
First Delivery Instruction Book	Free (10 Leaves)
Every Additional Booklet (10 Leaves)	Rs. 100/- + Rs 70/- (Courier Charges)

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Transfer through "easiest" (online)	Free
Cheque Bounce Charges	Rs. 350/-
Failed Transactions	Rs. 50/- per ISIN
Account Closure	NIL
Modification in CML	Rs. 25/- per request
KRA Upload /Download	Rs. 35/-

BSDA Demat AMC

- Up to ₹4 lakh – Free
- ₹4 lakh - ₹10 lakh - ₹ 100 per year, charged quarterly
- Above ₹10 lakh - Account may be converted to regular demat, and standard (higher) AMC applies.

Note:

For all purposes the bill date shall be construed as the date of demand and the bills will be considered as the bill cum Notice for payment and Vachana Investments Pvt Ltd reserves the right to freeze depository account for debit transactions in case of non payment of charges after two days from the bill date.

Interest@ 13% p.a will be charged on the outstanding bill amount if not paid within the due date. The above tariff is subject to change. Changes if any will be intimated 30days in advance. Goods and Service Tax (GST) or any other statutory levies will be applicable on all on all above charges except stamp charges.

Client Name	
Signature of Client	
20. Account Opening Charge	
AOC Scheme Name	Regular Plan
Sign of Client	

21. Voluntary Undertaking/Authorization

To,
Vachana Investments Private Limited
No. 32, 2nd Main Road, 1st Floor, Vyalikaval Extension,
Bhashyam Circle, SadashivNagar, Opp. Bharat Petrol Pump,
Bangalore – 560003.

With respect to member-constituent relationship and mandatory and voluntary (optional) documents executed between us, I/we do hereby authorize Vachana to do the following:

1. ORDER PLACEMENT INSTRUCTIONS

I understand that you require written instructions from me for placing/modifying/cancelling orders. However, since it is not practical for me to give written instructions for placing/modifying/cancelling order. Even If I have facility to trade online through Internet and wireless technology, I may have to place orders by physically visiting/calling/emailing the call Centre/branch specified for the said purpose by Vachana in case of breakdown of internet connectivity or other similar

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reasons. I hereby request you to kindly accept my verbal orders/instructions, in person or over phone and execute the same. I understand the risk associated with placement of verbal orders and accept the same. I shall not disown orders under the plea that the same were not placed by me provided I am sent ECN/Physical contract notes or trade confirmations through SMS and other approved modes. I/we also agree that non-receipt of bounced mail notification by you shall amount to delivery of contract note at my/our email ID. I indemnify Vachana and its employees against all trade related losses, damages, actions which you may suffer or face, as a consequence carrying out my instructions for orders placed verbally.

2. ERRORS AND OMISSIONS

I understand and agree that inadvertent errors may occur, while executing orders placed by me. In such circumstances Vachana shall make all reasonable efforts to rectify the same and ensure that I am not put to any monetary loss. I understand and agree that I shall not hold Vachana responsible beyond this and claim additional damages/loss. I understand and agree that my request to modify or cancel the order shall not be deemed to have been executed unless and until the same is confirmed by Vachana.

3. NO MARKET MANIPULATION

I undertake not to execute transactions, either singly or in concert with other clients, which may be viewed as manipulative trades viz. artificially raising, depressing or maintaining the price, creation of artificial volume, synchronized trades, cross trades, self-trades, etc. or which could be termed as manipulative or fraudulent trades by SEBI/Exchanges. In case I am found to be indulging in such activities, Vachana has every right to inform the Exchange/SEBI/other regulatory authority of the same and suspend/close my trading account.

4. NOT TO ACT AS UNREGISTERED SUB BROKER

I undertake not to act as unregistered Sub-broker and deal only for myself and not on behalf of other clients. In case I wish to deal for other clients also, I undertake to apply to SEBI through Vachana to obtain a sub broker registration. In case Vachana perceives that I am acting as an unregistered sub broker, Vachana has the right to immediately suspend my trading account and close all open positions and adjust the credits (across all segments) against the dues owed by me to Vachana without the requirement of any notice from Vachana. Further, Vachana has the right to inform the concerned regulatory authorities about the same. In aforesaid eventuality, I agree and undertake to indemnify Vachana from any loss/damage/claim arising out of such activity.

5. NOT DEBARRED BY ANY REGULATOR

I confirm and declare that there is no bar on me imposed by any Exchange or any regulatory and/or statutory authority to deal in securities directly or indirectly. I agree to inform Vachana, in writing, of any regulatory action taken by any Exchange or regulatory/ statutory authority on me in future. In case I fail to inform the same and Vachana on its own comes to know of such action, Vachana has the right to suspend/close my trading account and refuse to deal with me. Also, Vachana can at its sole discretion, close all the open positions and liquidate collaterals to the extent of trade related debit balances, without any notice to me.

6. PMLA DECLARATION

I declare that I have read and understood the contents and the provisions of the PMLA Act, 2002, which were also explained to me by Vachana officials. I further declare that I shall adhere to all the provisions of PMLA Act, 2002.

I further undertake and confirm that;

a. I do not have any links with any known unlawful persons/institutions

b. I am a genuine person and not involved or indulge knowingly or assisted, directly or indirectly, in any process or activity connected with the proceeds of crime nor I am a party to it. The investment money is derived from proper means and does not involve any black or Hawala money in any manner.

7. INDEMNIFICATION I hereby indemnify and hold Vachana, its Directors and employees harmless from and against all trade related claims, demands, actions, proceedings, losses, damages, liabilities, charges and/or expenses that are occasioned or may be occasioned to the Vachana directly or indirectly, relating to bad delivery of shares/ securities and/ or third party delivery, whether authorized or unauthorized and fake/forged/stolen shares/ securities/transfer documents introduced or that may be introduced by or through me during the course of my dealings/ operations on the Exchange(s) and/ or proof of address, identity and other supporting/ documents provided by me at the time of registration and/ or subsequently.

7. INDEMNIFICATION I hereby indemnify and hold Vachana, its Directors and employees harmless from and against all trade related claims, demands, actions, proceedings, losses, damages, liabilities, charges and/or expenses that are occasioned or may be occasioned to the Vachana directly or indirectly, relating to bad delivery of shares/ securities and/ or third party delivery, whether authorized or unauthorized and fake/forged/stolen shares/ securities/transfer documents introduced or that may be introduced by or through me during the course of my dealings/ operations on the Exchange(s) and/ or proof of address, identity and other supporting/ documents provided by me at the time of registration and/ or

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subsequently.

INDEMNITY OF JOINT HOLDINGS

I hereby agree to indemnify and hold Vachana harmless from any trade related claims, demands, actions, proceedings, losses, damages, liabilities, charges and/or expenses arising from transactions in securities held jointly by me with any other person or persons, if any.

8. DELAYED PAYMENT CHARGES

I understand that in case my account is in debit balance and/or if I have insufficient funds to manage my trading positions, I will be charged an interest of 0.05% per day as delayed payment charges. I confirm having read the rules & regulations pertaining to the levy of such interest under the policies & procedures page on Vachana's website.

9. NRI DECLARATION

I understand that if the sole/first applicant has or attains NRI Status, investments in scheme of mutual funds can be made only upon providing Foreign Inward Remittance Certificate (FIRC) to Vachana every time the investment is made.

10. THIRD-PARTY PAYMENTS

Vachana shall have the prerogative to refuse payments received from any bank account where the client is not the first holder or which is not mentioned in the KYC or which the client has not got updated subsequently by submitting a written request along with adequate proof thereof as per proforma prescribed by Vachana. Vachana shall not be responsible for any loss or damage arising out of such refusal of acceptance of payments in the situations mentioned above.

However, due to oversight, if any such third-party payment has been accepted by Vachana and the credit for the same has been given in the client's ledger, Vachana shall have the right to immediately reverse such credit entries on noticing or becoming aware of the same. In such a case, Vachana reserves the right to liquidate any of the open positions and/or any of the collaterals received/ held on behalf of the client. Vachana, its Directors and employees shall not be responsible for any consequential damages or losses.

11. NO DEALINGS IN CASH

Vachana as a policy neither accepts any funds for pay-in/margin in cash nor makes any payment or allows withdrawal of funds in cash. No claim will be entertained where the client states to have made any cash payment or deposited cash with any Branch/Sub- Broker/ Remisier/Employee/Authorized Person of Vachana.

12. DISCLOSURE OF PROPRIETARY TRADING BY VACHANA

Pursuant to SEBI Circular Number SEBI/MRD/SEC/Cir-42/2003 dated November 19, 2003, Vachana discloses to its clients about its policies on proprietary trades. Vachana does proprietary trades in the cash and derivatives segment at NSE

13. DELIVERIES

The client shall ensure that the shares are properly transferred to the designated demat account of Vachana, for effecting delivery to the Exchange against the sale position of the client. Such transfers shall be entered by the client within the time specified by SEBI/Exchanges/ Vachana. In case the client fails to transfer the shares on time to Vachana, Vachana shall not be responsible for any loss/damages arising out of such delayed transfers.

14. SQUARING OFF OF POSITIONS & SALE /LIQUIDATION OF COLLATERAL MARGINS

(to the extent of Settlement Margin obligation)

The client shall settle the transactions, within the Exchange specified settlement time, by making the requisite payment of funds and/or delivery of the shares. In case the client fails to settle the transactions within the settlement date, then Vachana has the right to square off the open and/or unpaid positions, at an appropriate time, as it deems fit, without any notice to the client. The client shall not have any right or say to decide on the timing of closure of the open positions that needs to be closed. Vachana, its Directors and Employees shall not be responsible for any trade related loss or damages arising out of such square offs. All such square off transactions shall have implied consent and authorization of the client in favor of Vachana.

After such square off of open positions by Vachana, as mentioned in above clauses, if there is a debit balance, the client shall pay the same immediately. However, if the client does not clear off the debit balance, Vachana shall have the right to liquidate the shares and other securities of the client (kept as collateral/margin) to the extent of the debit balance, without any intimation to the client. The client shall not have the right to decide on the timing of liquidation of shares and securities held in collateral/margin and the shares and securities that needs to be sold or liquidated. Vachana, its Directors and employees shall not be responsible for any trade related loss or damages arising out of such selling.

15. RISK OF IN THE MONEY OPTION HOLDER ON FINAL EXPIRY DAY

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An in the money option holder has the risk of additional STT(Securities Transaction Tax) levy at settlement price based on closing price of the underlying on the final expiry day. In this case, if the settlement price based on closing price of the underlying on the final expiry day. In this case if the settlement price is higher than the strike price in case of call option or lower than the strike price in case of put option, then the STT is payable on settlement price. It generally happens that the incidence off STT payable is much higher than the option premium received by the client.

16. INTERNAL SHORTAGE

The client may not receive shares on T+2 in case there is an internal shortage situation with VIPL i.e. the buyer and seller are both VIPL clients and the seller defaults in delivery due to which the buyer may not receive the shares. In such cases, on T+2 EOD , the seller would be debited at the highest price traded between trade today day to payin/payout day and the buyer would be credited the same as auction credit.

17. AUTHORISATION FOR COMMUNICATION OF FINANCIAL PRODUCTS.

I/We have opened an account with you and am/are interested in knowing about financial products. I/We authorize you, your group companies and associates to keep me/us informed with any financial product which VIPL, its group companies and associates presently issue, deal in, or distribute or may from time to time launch, issue deal in or distribute through E-mail, SMS,telephone, print media or otherwise. This is without legal obligation on you, your group companies and associates to do so Inform and you or they may, in their discretion, discontinue sending such information.

I/We can revoke any or all of the above authorizations at any time in writing. Any change in any of the above voluntary/ non-mandatory clauses will have to be preceded by a notice of 15days. The member and the client understand that none of the above voluntary/ non-mandatory clause is in contravention with the Rules/Business Rules/notices/Circulars of Exchanges or SEBI. If any of the above clauses or part thereof is found to be or becomes in such contravention, it shall be of on effect to the extent of contravention.

21. RIGHTS AND OBLIGATIONS OF STOCK BROKERS, SUB-BROKERS/AUTHORIZED PERSONS AND CLIENTS (as prescribed by SEBI and Stock Exchanges)

1. The client shall invest/trade in those securities/ contracts/other instruments admitted to dealings on the Exchanges as defined in the Rules, Byelaws, Regulations and Business Rules/ of Exchanges/SEBI and circulars/notices issued there under from time to time.
2. The Stock Broker, Sub-broker, Authorized Person and the client shall be bound by all the Rules, Byelaws, Regulations and Business Rules of the Exchange and circulars/notices issued there under and Rules and Regulations of SEBI and relevant notifications of Government authorities as may be in force from time to time.
3. The client shall satisfy itself of the capacity of the Stock Broker to deal in securities or deal in derivatives contracts and wishes to execute its orders through the Stock Broker and the client shall from time to time continue to satisfy itself of su ch capability of the Stock Broker before executing orders through the Stock Broker.
4. The Stock Broker shall continuously satisfy itself about the genuineness and financial soundness of the client and investment objectives relevant to the services to be provided.
5. The Stock Broker shall take steps to make the client aware of the precise nature of the stock broker's liability for business to be conducted, including any limitations, the liability and the capacity in which the stock broker acts.
6. The Sub-Broker / Authorized Person shall provide necessary assistance and co-operate with the Stock Broker in all its dealings with the client(s).

CLIENT INFORMATION

7. The client shall furnish all such details in full as are required by the Stock Broker in "Account Opening Form" with supporting details, made mandatory by Stock Exchange/SEBI from time to time.
8. The client shall familiarize himself with all the mandatory provisions in the Account Opening documents. Any additional clauses or documents specified by the Stock Broker shall be non-mandatory; therefore, subject to specific acceptance by the client.
9. The client shall immediately notify the Stock Broker in writing if there is any change in the information in the 'account opening form' as provided at the time of account opening and thereafter; including the information on winding up petition/insolvency petition or any litigation which may have material bearing on his capacity. The client shall provide/ update the financial information to the Stock Broker on a periodic basis.
10. The Stock Broker and Authorized Person shall maintain all the details of the client as mentioned in the account opening form or any other information pertaining to the client, confidentially and that they shall not disdose the same to any person/authority except as required under any law/regulatory requirements. Provided however that the Stock Broker may so disclose information about his client to any person or authority with the express permission of the client.

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MARGINS

11. The client shall pay applicable initial margins, withholding margins, special margins or such other margins as are considered necessary by the Stock Broker or the Exchange or as may be directed by SEBI from time to time as applicable to the segment(s) in which the client trades. The Stock Broker is permitted in its sole and absolute discretion to collect additional margins (even though not required by the Exchange, Clearing House/Clearing Corporation or SEBI) and the client shall be obliged to pay such margins within the stipulated time.
12. The client understands that payment of margins by the client does not necessarily imply complete satisfaction of all dues. In spite of consistently having paid margins, the client may, on the settlement of its trade, be obliged to pay (or entitled to receive) such further sums as the contract may dictate/require.

TRANSACTIONS AND SETTLEMENTS

13. The client shall give any order for buy or sell of securities/derivatives contract in writing or in such form or manner, as may be mutually agreed between the client and the Stock Broker however ensuring that the regulatory requirements in this regard are complied with. The Stock Broker shall ensure to place orders and execute the trades of the client, only in the Unique Client Code assigned to that client.
14. The Stock Broker shall inform the client and keep him apprised about trading/settlement cycles, delivery/ payment schedules, any changes therein from time to time, and it shall be the responsibility in turn of the client to comply with such schedules/ procedures of the relevant stock exchange where the trade is executed.
15. The Stock Broker shall ensure that the money/securities deposited by the client shall be kept in a separate account, distinct from his/its own account or account of any other client and shall not be used by the Stock Broker for himself/itself or for any other client or for any purpose other than the purposes mentioned in Rules, Regulations, circulars, notices, guidelines of SEBI and/or Rules, Bye-laws, Regulations/Business Rules, circulars and notices of Exchange.
16. Where the Exchange(s) cancels trade(s) suo moto all such trades including the trade/s done on behalf of the client shall ipso facto stand cancelled, Stock Broker shall be entitled to cancel the respective contract(s) with client(s).
17. The transactions executed on the Exchange are subject to Rules, Byelaws, Regulations/Business Rules and circulars/notices issued thereunder of the Exchanges where the trade is executed and all parties to such trade shall have submitted to the jurisdiction of such court as may be specified by the Byelaws and Regulations/Business Rules of the Exchanges where the trade is executed for the purpose of giving effect to the provisions of the Rules, Byelaws and Regulations/Business Rules of the Exchanges and the circulars/notices issued thereunder.

BROKERAGE

18. The Client shall pay to the Stock Broker brokerage and statutory levies as are prevailing from time to time and as they apply to the Client's account, transactions and to the services that Stock Broker renders to the Client. The Stock Broker shall not charge brokerage more than the maximum brokerage permissible as per the Rules, Bye-laws and Regulations/Business Rules of the relevant stock exchanges and/or Rules of SEBI.

LIQUIDATION AND CLOSE OUT OF POSITION

19. Without prejudice to the Stock Broker's other rights (including the right to refer a matter to arbitration), the client understands that the Stock Broker shall be entitled to liquidate/close out all or any of the client's positions for non-payment of margins or other amounts, outstanding debts, etc. and adjust the proceeds of such liquidation/close out, if any, against the client's liabilities/obligations. Any and all losses and financial charges on account of such liquidation/closing-out shall be charged to and borne by the client.
20. In the event of death or insolvency of the client or his/its otherwise becoming incapable of receiving and paying for or delivering or transferring securities which the client has ordered to be bought or sold, Stock Broker may close out the transaction of the client and claim losses, if any, against the estate of the client. The client or his nominees, successors, heirs and assignee shall be entitled to any surplus which may result there from. The client shall note that transfer of funds/securities in favor of a Nominee shall be valid discharge by the Stock Broker against the legal heir.
21. The Stock Broker shall bring to the notice of the relevant Exchange the information about default in payment/ delivery and related aspects by a client. In case where defaulting client is a corporate entity / partnership / proprietary firm or any other artificial legal entity. Then the name(s) of Director(s) / Promoters / Partners(s) / Proprietor as the case may be, shall also be communicated by the Stock Broker to the relevant exchanges.

DISPUTE RESOLUTION

22. The Stock Broker provide the client with the relevant contract details of the concerned exchanges and SEBI.
23. The Stock Broker shall co-operate in redressing grievances of the client in respect of all transactions routed through it and in removing objections for bad delivery of shares, rectification of bad delivery etc.
24. The client and the Stock Broker shall refer any claims and/or disputes with respect to deposits, margin money, etc., to arbitration as per the Rules, Byelaws and Regulations/Business Rules of the Exchanges where the trade is executed and circulars/notices issued thereunder as may be in force from time to time.

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25. The Stock Broker shall ensure faster settlement of any arbitration proceedings arising out of the transactions entered into between him vis-à-vis the client and he shall be liable to implement the arbitration awards made in such proceedings.
26. The client/Stock Broker understands that the instructions issued by an authorized representative for dispute resolution, if any, of the client/Stock Broker shall be binding on the client/Stock Broker in accordance with the letter authorizing the said representative to deal on behalf of the said client/Stock Broker.

TERMINATION OF RELATIONSHIP

27. This relationship between the Stock Broker and the client shall be terminated; if the Stock Broker for any reason ceases to be a Stock Broker of the stock exchange including cessation of membership by reason of the Stock Broker's default, death, resignation or expulsion or if the certificate is cancelled by the Exchange.
28. The Stock Broker, Sub-Broker/Authorized Person and the client shall be entitled to terminate the relationship between them without giving any reasons to the other party, after giving notice in writing of not less than one month to the other parties. Notwithstanding any such termination, all rights, liabilities and obligations of the parties arising out of or in respect of transactions entered into prior to the termination of this relationship shall continue to subsist and vest in/be binding on the respective parties or his/its respective heirs, executors, administrators, legal representatives or successors, as the case may be.
29. In the event of demise/insolvency of the Sub- Broker/Authorized Person or the cancellation of his/its registration with the Board or/withdrawal of recognition of the Sub-Broker/Authorized Person by the stock exchange and/ or termination of the agreement with the Sub- Broker/Authorized Person by the Stock Broker, for any reason whatsoever, the client shall be informed of such termination and the client shall be deemed to be the direct client of the Stock Broker and all clauses in the 'Rights and Obligations' document(s) governing the Stock Broker, Sub-Broker/Authorized Person and client shall continue to be in force as it is, unless the client intimates to the Stock Broker his/ its intention to terminate their relationship by giving a notice in writing of not less than one month.

ADDITIONAL RIGHTS AND OBLIGATIONS

30. The Stock Broker shall ensure due protection to the client regarding client's rights to dividends, rights or bonus shares etc. in respect of transactions routed through to it and it shall not do anything which is likely to harm the interest of the client with whom and for whom they may have had transactions in securities.
31. The Stock Broker and client shall reconcile and settle their accounts from time to time as per the Rules, Bye Laws, Regulations/Business Rules, Circulars, Notices and Guidelines issued by SEBI and the relevant Exchanges where the trade is executed.
32. The Stock Broker shall issue a contract note to his clients for trades executed in such format as may be prescribed by the Exchange from time to time containing records of all transactions including details of order number, trade number, trade time, trade price, trade quantity, details of the derivatives contract, client code, brokerage, all charges levied etc. and with all other relevant details as required therein to be filled in and issued in such manner and within such time as prescribed by the Exchange. The Stock Broker shall send contract notes to the investors within one working day of the execution of the trades in hard copy and/or in electronic form using digital signature.
33. The Stock Broker shall make pay out of funds or delivery of securities as per the Exchange Rules, Bye-Laws, Regulations/Business Rules and Circulars, as the case may be, to the Client on receipt of the pay out from the relevant Exchange where the trade is executed unless otherwise specified by the client and subject to such terms and conditions as may be prescribed by the relevant Exchange from time to time where the trade is executed.
34. The stock broker shall send a complete 'Statement of Accounts' for both funds and securities in respect of each of its clients in such periodicity and format within such time, as may be prescribed by the relevant Exchange, from time to time, where the trade is executed. The Statement shall also state that the client shall report errors, if any, in the Statement within such time as may be prescribed by the relevant Exchange from time to time where the trade was executed, from the receipt thereof to the Stock broker.
35. The stock broker shall send daily margin statements to the clients. Daily Margin statement should include, inter-alia, details of collateral deposited, collateral utilized and collateral status (available balance/due from client) with break up in terms of cash, Fixed Deposit Receipts (FDRs), Bank Guarantee and securities
36. The Client shall ensure that it has the required legal capacity to, and is authorized to, enter into the relationship with Stock Broker and is capable of performing his obligations and undertakings hereunder. All actions required to be taken to ensure compliance of all the transactions, which the Client may enter into shall be completed by the Client prior to such transaction being entered into.

ELECTRONIC CONTRACT NOTES (ECN)

37. In case, client opts to receive the contract note in electronic form, he shall provide an appropriate e-mail id to the stock broker. The client shall communicate to the stock broker any change in the email-id through a physical letter. If the client has opted for internet trading, the request for change of email id may be made through the secured access by way of client specific user id and password.
38. The Stock Broker shall ensure that all ECNs sent through the e-mail shall be digitally signed, encrypted, non-

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tamperable and in compliance with the provisions of the IT Act, 2000. In case, ECN is sent through e-mail as an attachment, the attached file shall also be secured with the digital signature, encrypted and non-tamperable.

39. The client shall note that non-receipt of bounced mail notification by the Stock Broker shall amount to delivery of the contract note at the e-mail ID of the client.

40. The stock broker shall retain ECN and acknowledgement of the e-mail in a soft and non-tamperable form in the manner prescribed by the exchange in compliance with the provisions of the IT Act, 2000 and as per the extant rules/regulations/circulars/guidelines issued by SEBI/Stock Exchanges from time to time. The proof of delivery i.e., log report generated by the system at the time of sending the contract notes shall be maintained by the stock broker for the specified period under the extant regulations of SEBI/stock exchanges. The log report shall provide the details of the contract notes that are not delivered to the client/e-mails rejected or bounced back. The stock broker shall take all possible steps to ensure

receipt of notification of bounced mails by him at all times within the stipulated time period under the extant regulations of SEBI/stock exchanges.

41. The stock broker shall continue to send contract notes in the physical mode to such clients who do not opt to receive the contract notes in the electronic form. Wherever the ECNs have not been delivered to the client or has been rejected (bouncing of mails) by the e-mail ID of the client, the stock broker shall send a physical contract note to the client within the stipulated time under the extant regulations of SEBI/stock exchanges and maintain the proof of delivery of such physical contract notes.

42. In addition to the e-mail communication of the ECNs to the client, the stock broker shall simultaneously publish the ECN on his designated web-site, if any, in a secured way and enable relevant access to the clients and for this purpose, shall allot a unique user name and password to the client, with an option to the client to save the contract note electronically and/or take a print out of the same.

LAW AND JURISDICTION

43. In addition to the specific rights set out in this document, the Stock Broker, Authorised Person and the client shall be entitled to exercise any other rights which the Stock Broker or the client may have under the Rules, Bye-laws and Regulations/Business Rules of the Exchanges in which the client chooses to trade and circulars/notices issued thereunder or Rules of SEBI.

44. The provisions of this document shall always be subject to Government notifications, any rules, guidelines and circulars/notices issued by SEBI and Circulars, Rules, Bye laws and Regulations/Business Rules of the relevant equity exchanges, where the trade is executed, that may be in force from time to time.

45. The Stock Broker and the client shall abide by any award passed by the Arbitrator(s) under the Arbitration and Conciliation Act, 1996. However, there is also a provision of appeal, if either party is not satisfied with the arbitration award.

46. Words and expressions which are used in this document but which are not defined herein shall, unless the context otherwise requires, have the same meaning as assigned thereto in the Rules, Byelaws and Regulations/Business Rules and circulars/notices issued thereunder of the Exchanges/SEBI.

47. All additional voluntary/non-mandatory clauses/ document added by the Stock Broker should not be in contravention with Rules/ Regulations/ Business Rules/Notices/Circulars of Exchanges/SEBI. Any changes in such voluntary clauses/document(s) need to be preceded by a notice of 15 days. Any changes in the rights and obligations which are specified by Exchanges/SEBI shall also be brought to the notice of the clients.

48. If the rights and obligations of the parties hereto are altered by virtue of change in Rules of SEBI or Bye-laws, Rules, Regulations and Business Rules of the relevant equity exchanges where the trade is executed, such changes shall be deemed to have been incorporated herein in modification of the rights and obligations of the parties mentioned in this document.

Signature of Client	
Place	
Date	

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Most Important Terms and Conditions (MITC) (For non-custodial settled trading accounts)

1. Your trading account has a "Unique Client Code" (UCC), different from your demat account number. Do not allow anyone (including your own stock broker, their representatives and dealers) to trade in your trading account on their own without taking specific instruction from you for your trades. Do not share your internet/mobile trading login credentials with anyone else.
2. You are required to place collaterals as margins with the stock broker before you trade. The collateral can either be in the form of funds transfer into specified stock broker bank accounts or margin pledge of securities from your demat account. The bank accounts are listed on the stock broker website. Please do not transfer funds into any other account. The stock broker is not permitted to accept any cash from you.
3. The stock broker's Risk Management Policy provides details about how the trading limits will be given to you, and the tariff sheet provides the charges that the stock broker will levy on you.
4. All securities purchased by you will be transferred to your demat account within one working day of the payout. In case of securities purchased but not fully paid by you, the transfer of the same may be subject to limited period pledge i.e. seven trading days after the pay-out (CUSPA pledge) created in favor of the stock broker. You can view your demat account balances directly at the website of the Depositories after creating a login.
5. The stock broker is obligated to deposit all funds received from you with any of the Clearing Corporations duly allocated in your name. The stock broker is further mandated to return excess funds as per applicable norms to you at the time of quarterly/monthly settlement. You can view the amounts allocated to you directly at the website of the Clearing Corporation(s).
6. You will get a contract note from the stock broker within 24 hours of the trade.
7. You may give a one-time Demat Debit and Pledge Instruction (DDPI) authority to your stock broker for limited access to your demat account, including transferring securities, which are sold in your account for pay-in.
8. The stock broker is expected to know your financial status and monitor your accounts accordingly. Do share all financial information (e.g. income, networth, etc.) with the stock broker as and when requested for. Kindly also keep your email Id and mobile phone details with the stock broker always updated.
9. In case of disputes with the stock broker, you can raise a grievance on the dedicated investor grievance ID of the stock broker. You can also approach the stock exchanges and/or SEBI directly.
10. Any assured/guaranteed/fixed returns schemes or any other schemes of similar nature are prohibited by law. You will not have any protection/recourse from SEBI/stock exchanges for participation in such schemes.

Signature of Client	
Client Name	
Place	

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22. INTERNET & WIRELESS TECHNOLOGY BASED TRADING FACILITY PROVIDED BY STOCK BROKER TO THE CLIENT

(All the clauses mentioned in the "Rights and Obligations" document(s) shall be applicable. Additionally, the clauses mentioned herein shall also be applicable.)

1. Stock broker is eligible for providing Internet Based trading (IBT) and securities trading through the use of wireless technology that shall include the use of devices such as mobile phone, laptop with datacard, etc. which use Internet Protocol (IP). The stock broker shall comply with all requirements applicable to internet based trading/securities trading using wireless technology as may be specified by SEBI & the Exchanges from time to time.
2. The client is desirous of investing/trading in securities and for this purpose, the client is desirous of using either the internet based trading facility or the facility for securities trading through use of wireless technology. The Stock broker shall provide the Stock broker's IBT Service to the Client, and the Client shall avail of the Stock broker's IBT Service, on and subject to SEBI/Exchanges Provisions and the terms and conditions specified on the Stock broker's IBT website provided that they are in line with the norms prescribed by Exchanges/SEBI.
3. The stock broker shall bring to the notice of client the features, risks, responsibilities, obligations and liabilities associated with securities trading through wireless technology/internet/smart order routing or any other technology should be brought to the notice of the client by the stock broker.
4. The stock broker shall make the client aware that the Stock Broker's IBT system itself generates the initial password and its password policy is as stipulated in line with norms prescribed by Exchanges/SEBI.
5. The Client shall be responsible for keeping the Username and Password confidential and secure and shall be solely responsible for all orders entered and transactions done by any person whatsoever through the Stock broker's IBT System using the Client's Username and/or Password whether or not such a person was authorized to do so. Also the client is aware that authentication technologies and strict security measures are required for the internet trading/securities trading through wireless technology through order routed system and undertakes to ensure that the password of the client and/or his authorized representative are not revealed to any third party including employees and dealers of the stock broker.
6. The Client shall immediately notify the Stock broker in writing if he forgets his password, discovers security flaw in Stock Broker's IBT System, discovers/suspects discrepancies/unauthorized access through his username/password/account with full details of such unauthorized use, the date, the manner and the transactions effected pursuant to such unauthorized use, etc.
7. The Client is fully aware of and understands the risks associated with availing of a service for routing orders over the internet/securities trading through wireless technology and Client shall be fully liable and responsible for any and all acts done in the Client's Username/password in any manner whatsoever.
8. The stock broker shall send the order/trade confirmation through email to the client at his request. The client is aware that the order/trade confirmation is also provided on the web portal. In case client is trading using wireless technology, the stock broker shall send the order/trade confirmation on the device of the client.
9. The client is aware that trading over the internet involves many uncertain factors and complex hardware, software, systems, communication lines, peripherals, etc. are susceptible to interruptions and dislocations. The Stock broker and the Exchange do not make any representation or warranty that the Stock broker's IBT Service will be available to the Client at all times without any interruption.
10. The Client shall not have any claim against the Exchange or the Stockbroker on account of any suspension, interruption, nonavailability or malfunctioning of the Stock broker's IBT System or Service or the Exchange's service or systems or nonexecution of his orders due to any link / system failure at the Client/Stock brokers/Exchange end for any reason beyond the control of the stockbroker/Exchanges.

Declaration

1. I/We hereby declare that the details furnished above are true and correct to the best of my/our knowledge and belief and I/we undertake to inform you of any changes therein, immediately. In case any of the above information is found to be false or untrue or misleading or misrepresenting, I am/we are aware that I/we may be held liable for it.
2. I/We confirm having read/been explained and understood the contents of the document on policy and procedures of the stock broker and the tariff sheet.
3. I/We further confirm having read and understood the contents of the 'Rights and Obligations' document(s) and 'Risk Disclosure Document'. I/We do hereby agree to be bound by such provisions as outlined in these documents. I/We have also been informed that the standard set of documents has been displayed for Information on stock broker's designated website, if any.

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I request you to provide me copy of the following standard documents:

✓Email | Physical

1. Rights & Obligation of stock Broker – Client & DP-BO
2. Guidance Note detailing DO's & Don'ts
3. Uniform Risk Disclosure Documents
4. KYC Application Form

Signature of Client	
Place	
Date	

23. RISK DISCLOSURE DOCUMENT FOR CAPITAL MARKET AND DERIVATIVES SEGMENTS

This document contains important information on trading in equities/derivatives segments of the Exchanges. All perspective constituents should read this document before trading in equities/ derivatives segments of the Exchanges.

The Exchanges/SEBI does not expressly or impliedly, guarantee nor make any representation concerning the completeness, the adequacy or accuracy of this disclosure documents nor have the Exchanges/SEBI endorsed or passed any merits of participating in trading segments. This brief statement does not disclose all the risks and other significant aspects of trading.

In the light of the risks involved, you should undertake transactions only if you understand the nature of the contractual relationship into which you are entering and the extent of your exposure to risk.

You must know and appreciate that trading /investment in securities futures contracts/ derivatives or other instruments traded on the Exchange(s), which have varying elements of risk, is generally not an appropriate avenue for someone of limited resources/ limited investment and/ or trading experience and low risk tolerance. You should, therefore, carefully consider whether such trading is suitable for you in the light of your financial condition. In case, you trade on the Exchange(s) and suffer adverse consequences or loss, you shall be solely responsible for the same and the Exchange(s)/its Clearing Corporation and/ or SEBI shall not be responsible, in any manner whatsoever, for the same and it will not be open for you to take the plea that no adequate disclosure regarding the risks involved was made or that you were not explained the full risk involved by the concerned Stock Broker. The Constituent/Client shall be solely responsible for the consequences and no contract can be rescinded on that account. You must acknowledge and accept that there can be no guarantee of profits or no exception from losses while executing orders for purchase and/or sale of a derivatives being traded on the Exchange(s).

It must be clearly understood by you that your dealings on the Exchange(s) through a Stock Broker shall be subject to your fulfilling certain formalities set out by the Stock Broker, which may, inter alia, include your filing the know your client form, reading the Rights & Obligations, Do's and Don'ts, etc., and are subject to Rules, Byelaws and Regulations/ Business Rules of the relevant Exchanges, its Clearing Corporations, guidelines prescribed by SEBI from time to time and circulars as may be issued by the Exchange(s) from time to time.

The Exchange(s) do not provide or purport to provide any advice and shall not be liable to any person who enters into any business relationship with any Stock Broker of the Exchange and/ or third party based on any information contained in this document. Any information contained in this document must not be construed as business advice/ investment advice. No consideration to trade should be made without thoroughly understanding and reviewing the risks involved in such trading. If you are unsure, you must seek professional advice on the same.

In considering whether to trade, you should be aware of or must get acquainted with the following:-

1. Basic Risks

1.1 Risk of Higher Volatility

Volatility refers to the dynamic changes in price that a security /derivative contracts undergo when trading activity continues on the Exchanges. Generally, higher the volatility of a security/ derivative contracts, greater is its price swings. There may be normally greater volatility in thinly traded security /derivative contracts than in actively traded security /derivative contracts. As a result of volatility, your order may only be partially executed or not executed at all, or the price at which your order got executed may be substantially different from the last traded price or change substantially thereafter, resulting in notional and/or real losses.

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1.2 Risk of Lower Liquidity

Liquidity refers to the ability of market participants to buy and/ or sell security /derivative contracts expeditiously at a competitive price and with minimal price difference. Generally, it is assumed that more the number of orders available in a market, greater is the liquidity. Liquidity is important because with greater liquidity, it is easier for traders to buy and/or sell security /derivative contracts swiftly and with minimal price difference and as a result, traders are more likely to pay or receive a competitive price for security /derivative contracts purchased or sold. There may be a risk of lower liquidity in some security /derivative contracts as compared to active security /derivative contracts. As a result, your order may only be partially executed may be executed with relatively greater price difference or may not be executed at all.

1.2.1 Buying / Selling security /derivative as part of a day trading strategy, i.e., without intention of giving and or taking delivery of certain securities may also result into losses, because in such a situation, security /derivative contracts may have to be sold/ purchase i.e., squared off at a low/high price compared to expected price levels, so as not to have any open position or obligation to deliver or receive such security.

1.3 Risk of Wider Spreads

Spread refers to the difference in best buy price and best sell price. It represents the differential between the price of buying a security /derivative contract and immediately selling it or vice versa. Lower liquidity and higher volatility may result in wider than normal spreads for less liquid or illiquid securities/ derivatives contracts. This in turn will hamper better price formation.

1.4 Risk-reducing orders

Placing of orders (e.g. "stop loss" orders or "limit" orders) which are intended to limit losses to certain amounts may not be effective many a time because rapid movement in market conditions may make it impossible to execute such orders.

1.4.1 A "market" order will be executed promptly, subject to availability of orders on opposite side, without regard to price and that while the customer may receive a prompt execution of a "market" order, the execution may be at available prices of outstanding orders, which satisfy the order quantity, on price time priority. It may be understood that these prices may be significantly different from the last traded price or the best price in that security /derivative contract.

1.4.2 A "limit" order will be executed only at the "limit" price specified for the order or a better price. However, while the client received price protection, there is a possibility that the order may not be executed at all.

1.4.3 A stop loss order is generally placed "away" from the current price of a security /derivative contract, and such order gets activated if and when the contract reaches, or trades through, the stop price. Sell stop orders are entered ordinarily below the current price, and buy stop orders are entered ordinarily above the current price. When the contract approaches pre-determined price, or trades through such price, the stop loss order converts to a market/limit order and is executed at the limit or better. There is no assurance therefore that the limit order will be executable since a contract might penetrate the pre-determined price, in which case, the risk of such order not getting executed arises, just as with a regular limit order.

1.5 Risk of News Announcements

News announcements that may impact the price of stock / derivatives contract may occur during trading, and when combined with lower liquidity and higher volatility, may suddenly cause an unexpected positive or negative movement in the price of the security / contract.

1.6 Risk of Rumors

Rumors about companies / currencies at times float in the market through word of mouth, newspapers, websites or news agencies, etc. The investors should be wary of and should desist from acting on rumors.

1.7 System Risk

High volume trading will frequently occur at the market opening and before market close. Such high volumes may also occur at any point in the day. These may cause delays in order execution or confirmation.

1.7.1 During periods of volatility, on account of market participants continuously modifying their order quantity or prices or placing fresh orders, there may be delays in execution of order and its confirmation.

1.7.2 Under certain market conditions, it may be difficult or impossible to liquidate a position in the market at a reasonable price or at all, when there are no outstanding orders either on the buy side or the sell side, or if trading is halted in a security /derivative contract due to any action on account of unusual trading activity or price hitting circuit filters or for any other reason.

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1.8 System/Network Congestion:

Trading on the Exchange(s) is in electronic mode, based on satellite/ leased line communications, combination of technologies and computer systems to place and route orders. Thus, there exists a possibility of communication failure or system problems or slow or delayed response from system or trading halt, or any such other problem/glitch whereby not being able to establish access to the trading system/network, which may be beyond the control and may result in delay in processing or not processing buy or sell orders either in part or in full. You are cautioned to note that although these problems may be temporary in nature, but when you have outstanding open positions or unexecuted orders, these represent a risk because of your obligations to settle all executed transactions.

2. As far as Derivatives segments are concerned, please note and get yourself acquainted with the following additional features: -

2.1 Effect of "Leverage" or "Gearing":

In the derivatives market, the amount of margin is small relative to the value of the derivatives contract so the transactions are 'leveraged' or 'geared'. Derivatives trading, which is conducted with a relatively small amount of margin, provides the possibility of great profit or loss in comparison with the margin/ principal investment amount. But transactions in derivative contracts carry a high degree of risk.

You should therefore completely understand the following statements before actually trading in derivatives contracts and also trade with caution while taking into account one's circumstances, financial resources, etc. If the prices move against you, you may lose a part of or whole margin amount in relatively short period of time. Moreover, the loss may exceed the original margin amount.

A. Futures trading involve daily settlement of all positions. Every day the open positions are marked to market based on the closing level of the index / derivatives contract. If the contract has moved against you, you will be required to deposit the amount of loss (notional) resulting from such movement. This amount will have to be paid within a stipulated time frame, generally before commencement of trading on next day.

B. If you fail to deposit the additional amount by the deadline or if an outstanding debt occurs in your account, the stock broker may liquidate a part of or the whole position or substitute securities. In this case, you will be liable for any losses incurred due to such close-outs.

C. Under certain market conditions, an investor may find it difficult or impossible to execute transactions. For example, this situation can occur due to factors such as illiquidity i.e. when there are insufficient bids or offers or suspension of trading due to price limit or circuit breakers etc

D. In order to maintain market stability, the following steps may be adopted: changes in the margin rate, increases in the cash margin rate or others. These new measures may also be applied to the existing open interests. In such conditions, you will be required to put up additional margins or reduce your positions

E. You must ask your broker to provide the full details of derivatives contracts you plan to trade i.e. the contract specifications and the associated obligations.

2.2 Currency specific risks:

1. The profit or loss in transactions in foreign currency-denominated contracts, whether they are traded in your own or another jurisdiction, will be affected by fluctuations in currency rates where there is a need to convert from the currency denomination of the contract to another currency.

2. Under certain market conditions, you may find it difficult or impossible to liquidate a position. This can occur, for example when a currency is deregulated or fixed trading bands are widened.

3. Currency prices are highly volatile. Price movements for currencies are influenced by, among other things: changing supply-demand relationships; trade, fiscal, monetary, exchange control programs and policies of governments; foreign political and economic events and policies; changes in national and international interest rates and inflation; currency devaluation; and sentiment of the market place. None of these factors can be controlled by any individual advisor and no assurance can be given that an advisor's advice will result in profitable trades for a participating customer or that a customer will not incur losses from such events.

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2.3 Risk of Option holders:

1. An option holder runs the risk of losing the entire amount paid for the option in a relatively short period of time. This risk reflects the nature of an option as a wasting asset which becomes worthless when it expires. An option holder who neither sells his option in the secondary market nor exercises it prior to its expiration will necessarily lose his entire investment in the option. If the price of the underlying does not change in the anticipated direction before the option expires, to an extent sufficient to cover the cost of the option, the investor may lose all or a significant part of his investment in the option.
2. The Exchanges may impose exercise restrictions and have absolute authority to restrict the exercise of options at certain times in specified circumstances.

2.4 Risks of Option Writers:

1. If the price movement of the underlying is not in the anticipated direction, the option writer runs the risks of losing substantial amount.
2. The risk of being an option writer may be reduced by the purchase of other options on the same underlying interest and thereby assuming a spread position or by acquiring other types of hedging positions in the options markets or other markets. However, even where the writer has assumed a spread or other hedging position, the risks may still be significant. A spread position is not necessarily less risky than a simple 'long' or 'short' position.
3. Transactions that involve buying and writing multiple options in combination, or buying or writing options in combination with buying or selling short the underlying interests, present additional risks to investors. Combination transactions, such as option spreads, are more complex than buying or writing a single option. And it should be further noted that, as in any area of investing, a complexity not well understood is, in itself, a risk factor. While this is not to suggest that combination strategies should not be considered, it is advisable, as is the case with all investments in options, to consult with someone who is experienced and knowledgeable with respect to the risks and potential rewards of combination transactions under various market circumstances.

3. TRADING THROUGH WIRELESS TECHNOLOGY/ SMART ORDER ROUTING OR ANY OTHER TECHNOLOGY:

ANY OTHER TECHNOLOGY:

Any additional provisions defining the features, risks, responsibilities, obligations and liabilities associated with trading through wireless technology or any other technology should be brought to the notice of the client by the Stock Broker.

4. GENERAL

4.1 The term 'constituent' shall mean and include a client, a customer or an investor, who deals with a stock broker for the purpose of acquiring and/or selling of securities / derivatives contracts through the mechanism provided by the Exchanges.

4.2 The term 'stock broker' shall mean and include a stock broker, a broker or a stock broker, who has been admitted as such by the Exchanges and who holds a registration certificate from SEBI.

Signature of Client	
Place	
Date	

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24. GUIDANCE NOTE - DO's AND DON'Ts FOR TRADING ON THE EXCHANGE(S) FOR INVESTORS

BEFORE YOU BEGIN TO TRADE

1. Ensure that you deal with and through only SEBI registered intermediaries. You may check their SEBI registration certificate number from the list available on websites or Exchange(s) at www.nseindia.com, www.bseindia.com, www.cdslindia.com, www.nsdl.com and SEBI website: www.sebi.gov.in
2. Ensure that you fill the KYC form completely and strike off the blank fields in the KYC form.
3. Ensure that you have read all the mandatory documents viz. Rights and Obligations, Risk Disclosure Document, Policy and Procedure document of the Stock Broker.
4. Ensure to read, understand and then sign the voluntary clauses, if any, agreed between you and the Stock Broker. Note that the clauses as agreed between you and Stock Broker cannot be changed without your consent.
5. Get a clear idea about all brokerage, commissions, fees and other charges levied by the broker on you for trading and the relevant provisions/ guidelines specified by SEBI/ Exchange(s).
6. Obtain a copy of all the documents executed by you from the Stock Broker free of charge.
7. In case you wish to execute Power of Attorney (POA) in favour of the Stock Broker, authorizing to operate your Bank and Demat account, please refer to the guidelines issued by SEBI/Exchange(s) in this regard.

TRANSACTIONS AND SETTLEMENTS

8. The Stock Broker may issue electronic contract note (ECN) if specifically authorized by you in writing. You should provide your email id to the Stock Broker for the same. Don't opt for ECN if you are not familiar with computers.
9. Don't share your internet trading account's password with anyone.
10. Don't make any payment in cash to the Stock Broker.
11. Make the payment by account payee cheque in favour of the Stock Broker. Don't issue cheques in the name of sub-broker, stating date, scrip, quantity, toward which bank/Demat account such money or securities deposited and from which bank/Demat account.
12. Note that facility of Trade Verification is available on stock exchanges websites, where details of trade as mentioned in the contract note may be verified. Where trade details on the website do not tally with the details mentioned in the contract note, immediately get in touch with the investors grievance Cell of the relevant Exchange(s).
13. In case you have given specific authorization for maintaining running account, payout of funds or delivery of securities (as the case may be), may not be made to you within one working day/24 hours from the receipt of payout from the Exchange(s). Thus, the Stock Broker shall maintain running account for you subject to the following conditions:
 - a) Such authorization from you shall be dated, signed by you only and contains the clause that you may revoke the same at any time.
 - b) The actual settlement of funds and securities shall be done by the Stock Broker, at least once in a calendar quarter or month, depending on your preference. While settling the account, the Stock Broker shall send to you a 'statement of account' containing an extract from the client ledger for funds and an extract from the register of securities displaying all the receipts/deliveries of funds and securities. The statement shall also explain the retention of funds and securities and the details of the pledged securities, if any.
 - c) On the date of settlement, the Stock Broker may retain the requisite securities/funds towards outstanding obligations and may also retain the fund expected to be required to meet derivatives margin obligations for next 5 trading days, calculated in the manner specified by the exchange(s). In respect of cash market transactions, the Stock Broker may retain entire pay-in obligation of funds and securities due from clients as on date of settlement and for next day's business, he may retain funds/ securities/ margin to the extent of value of transactions executed on the day of such settlement in the cash market.

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You need to bring any dispute arising from the statement of account or settlement so made to the notice of the Stock Broker in writing preferably within 7 (seven) working days from the date of receipt of funds/ securities or statement, as the case may be. In case of dispute, refer the matter in writing to the investors Grievance Cell of the relevant Exchange(s) without delay.

14. In case you have not opted for maintaining running account and pay-out of funds/ securities in not received on the next working day of the receipt of payout from the exchange(s), please refer the matter to the Stock Broker. In case there is dispute, ensure that you lodge a complaint in writing immediately with the investors Grievance Cell of the relevant Exchange(s).

15. Please register your Mobile number and email id with Stock Broker, to receive trade confirmation alerts/ details of the transaction through SMS or email, by the end of the trading day, from the Exchange(s).

IN CASE OF TERMINATION OF TRADING MEMBERSHIP

16. In case, a Stock Broker surrenders his membership, or is expelled from membership or declared a defaulter; Exchange(s) give a public notice inviting claims relating to only the "transaction executed on the trading system" of Exchange(s), from the investors. Ensure that you lodge a claim with the relevant Exchange(s) within the stipulated period and with the supporting documents.

17. Familiarize yourself with the protection accorded to the money and/or securities you may deposit with your Stock Broker, particularly in the event of a default or the Stock Broker's insolvency or bankruptcy and the extent to which you may recover such money and/or securities may be governed by the Bye-laws and Regulations/Business Rules of the relevant Exchange(s) where the trade was executed and scheme of the investors' Protection Fund in force from time to time.

DISPUTES/ COMPLAINTS

18. Please note that the details of the arbitration proceedings, penal action against the Stock Broker and investor complaints against the Stock Broker are displayed on the website of the relevant Exchange(s).

19. In case your issue/problem/grievance is not being sorted out by concerned Stock Broker/sub-broker then you may take up the matter with the concerned Exchange(s). if you are not satisfied with the resolution of your complaint then you can escalate the matter to SEBI.

20. Note that all the Stock Broker/sub-broker have been mandated by SEBI to designate an e-mail ID of the grievance redressal division/compliance officer exclusively for the purpose of registering complaints.

Signature of Client	
Place	
Date	

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Rights and Obligations of Beneficial Owner and Depository Participant as prescribed by SEBI and Depositories

General Clause

1. The Beneficial Owner and the Depository participant (DP) shall be bound by the provisions of the Depositories Act, 1996, SEBI (Depositories and Participants) Regulations, 2018, Rules and Regulations of Securities and Exchange Board of India (SEBI), Circulars / Notifications / Guidelines issued there under, Bye Laws and Business Rules/Operating Instructions issued by the Depositories and relevant notifications of Government Authorities as may be in force from time to time.
2. The DP shall open/activate demat account of a beneficial owner in the depository system only after receipt of complete Account opening form, KYC and supporting documents as specified by SEBI from time to time.

Beneficial Owner information

3. The DP shall maintain all the details of the beneficial owner(s) as mentioned in the account opening form, supporting documents submitted by them and/or any other information pertaining to the beneficial owner confidentially and shall not disclose the same to any person except as required by any statutory, legal or regulatory authority in this regard.
4. The Beneficial Owner shall immediately notify the DP in writing, if there is any change in details provided in the account opening form as submitted to the DP at the time of opening the demat account or furnished to the DP from time to time.

Fees/Charges/Tariff

5. The Beneficial Owner shall pay such charges to the DP for the purpose of holding and transfer of securities in dematerialized form and for availing depository services as may be agreed to from time to time between the DP and the Beneficial Owner as set out in the Tariff Sheet provided by the DP. It may be informed to the Beneficial Owner that "*no charges are payable for opening of demat accounts*".
6. In case of Basic Services Demat Accounts, the DP shall adhere to the charge structure as laid down under the relevant SEBI and/or Depository circulars/directions/notifications issued from time to time.
7. The DP shall not increase any charges/tariff agreed upon unless it has given a notice in writing of not less than thirty days to the Beneficial Owner regarding the same.

Dematerialization

8. The Beneficial Owner shall have the right to get the securities, which have been admitted on the Depositories, dematerialized in the form and manner laid down under the Bye Laws, Business Rules and Operating Instructions of the depositories.

Separate Accounts

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9. The DP shall open separate accounts in the name of each of the beneficial owners and securities of each beneficial owner shall be segregated and shall not be mixed up with the securities of other beneficial owners and/or DP's own securities held in dematerialized form.
10. The DP shall not facilitate the Beneficial Owner to create or permit any pledge and /or hypothecation or any other interest or encumbrance over all or any of such securities submitted for dematerialization and/or held in demat account except in the form and manner prescribed in the Depositories Act, 1996, SEBI (Depositories and Participants) Regulations, 2018 and Bye-Laws/Operating Instructions/Business Rules of the Depositories.

Transfer of Securities

11. The DP shall effect transfer to and from the demat accounts of the Beneficial Owner only on the basis of an order, instruction, direction or mandate duly authorized by the Beneficial Owner and the DP shall maintain the original documents and the audit trail of such authorizations.
12. The Beneficial Owner reserves the right to give standing instructions with regard to the crediting of securities in his demat account and the DP shall act according to such instructions.
13. The stock broker / stock broker and depository participant shall not directly / indirectly compel the clients to execute Power of Attorney (PoA) or Demat Debit and Pledge Instruction (DDPI) or deny services to the client if the client refuses to execute PoA or DDPI.

Statement of account

14. The DP shall provide statements of accounts to the beneficial owner in such form and manner and at such time as agreed with the Beneficial Owner and as specified by SEBI/depository in this regard.
15. However, if there is no transaction in the demat account, or if the balance has become Nil during the year, the DP shall send one physical statement of holding annually to such BOs and shall resume sending the transaction statement as and when there is a transaction in the account.
16. The DP may provide the services of issuing the statement of demat accounts in an electronic mode if the Beneficial Owner so desires. The DP will furnish to the Beneficial Owner the statement of demat accounts under its digital signature, as governed under the Information Technology Act, 2000. However if the DP does not have the facility of providing the statement of demat account in the electronic mode, then the Participant shall be obliged to forward the statement of demat accounts in physical form.
17. In case of Basic Services Demat Accounts, the DP shall send the transaction statements as mandated by SEBI and/or Depository from time to time.

Manner of Closure of Demat account

18. The DP shall have the right to close the demat account of the Beneficial Owner, for any reasons whatsoever, provided the DP has given a notice in writing of not less than thirty days to the Beneficial Owner as well as to the Depository. Similarly, the Beneficial Owner shall have the right to close his/her demat account held with the DP provided no charges are payable by

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him/her to the DP. In such an event, the Beneficial Owner shall specify whether the balances in their demat account should be transferred to another demat account of the Beneficial Owner held with another DP or to rematerialize the security balances held.

19. Based on the instructions of the Beneficial Owner, the DP shall initiate the procedure for transferring such security balances or rematerialize such security balances within a period of thirty days as per procedure specified from time to time by the depository. Provided further, closure of demat account shall not affect the rights, liabilities and obligations of either the Beneficial Owner or the DP and shall continue to bind the parties to their satisfactory completion.

Default in payment of charges

20. In event of Beneficial Owner committing a default in the payment of any amount provided in Clause 5 & 6 within a period of thirty days from the date of demand, without prejudice to the right of the DP to close the demat account of the Beneficial Owner, the DP may charge interest at a rate as specified by the Depository from time to time for the period of such default.
21. In case the Beneficial Owner has failed to make the payment of any of the amounts as provided in Clause 5&6 specified above, the DP after giving two days notice to the Beneficial Owner shall have the right to stop processing of instructions of the Beneficial Owner till such time he makes the payment along with interest, if any.

Liability of the Depository

22. As per Section 16 of Depositories Act, 1996,
 1. Without prejudice to the provisions of any other law for the time being in force, any loss caused to the beneficial owner due to the negligence of the depository or the participant, the depository shall indemnify such beneficial owner.
 2. Where the loss due to the negligence of the participant under Clause (1) above, is indemnified by the depository, the depository shall have the right to recover the same from such participant.

Freezing/ Defreezing of accounts

23. The Beneficial Owner may exercise the right to freeze/defreeze his/her demat account maintained with the DP in accordance with the procedure and subject to the restrictions laid down under the Bye Laws and Business Rules/Operating Instructions.
24. The DP or the Depository shall have the right to freeze/defreeze the accounts of the Beneficial Owners on receipt of instructions received from any regulator or court or any statutory authority.

Redressal of Investor grievance

25. The DP shall redress all grievances of the Beneficial Owner against the DP within a period of thirty days from the date of receipt of the complaint.

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Authorized representative

26. If the Beneficial Owner is a body corporate or a legal entity, it shall, along with the account opening form, furnish to the DP, a list of officials authorized by it, who shall represent and interact on its behalf with the Participant. Any change in such list including additions, deletions or alterations thereto shall be forthwith communicated to the Participant.

Law and Jurisdiction

27. In addition to the specific rights set out in this document, the DP and the Beneficial owner shall be entitled to exercise any other rights which the DP or the Beneficial Owner may have under the Rules, Bye Laws and Regulations of the respective Depository in which the demat account is opened and circulars/notices issued there under or Rules and Regulations of SEBI.
28. The provisions of this document shall always be subject to Government notification, any rules, regulations, guidelines and circulars/ notices issued by SEBI and Rules, Regulations and Bye-laws of the relevant Depository, where the Beneficial Owner maintains his/ her account, that may be in force from time to time.
29. The Beneficial Owner and the DP shall abide by the arbitration and conciliation procedure prescribed under the Bye-laws of the depository and that such procedure shall be applicable to any disputes between the DP and the Beneficial Owner.
30. Words and expressions which are used in this document but which are not defined herein shall unless the context otherwise requires, have the same meanings as assigned thereto in the Rules, Bye-laws and Regulations and circulars/notices issued there under by the depository and /or SEBI
31. Any changes in the rights and obligations which are specified by SEBI/Depositories shall also be brought to the notice of the clients at once.
32. If the rights and obligations of the parties hereto are altered by virtue of change in Rules and regulations of SEBI or Bye-laws, Rules and Regulations of the relevant Depository, where the Beneficial Owner maintains his/her account, such changes shall be deemed to have been incorporated herein in modification of the rights and obligations of the parties mentioned in this document.

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25. POLICIES AND PROCEDURES

1. Refusal of orders for penny / illiquid stock

The stock broker may from time to time limit (quantity/ value)/refuse orders in one or more securities due to various reasons including market liquidity, value of security(ies), the order being for securities which are not in the permitted list of the stock broker / exchange(s)/ SEBI. Provided further that stock broker may require compulsory settlement/advance payment of expected settlement value/delivery of securities for settlement prior to acceptance/placement of order(s) as well. The client agrees that the trade related losses, if any on account of such refusal or due to delay caused by such limits, shall be borne exclusively by the client alone. The stock broker may require reconfirmation of orders, which are larger than that specified by the stock broker's risk management, and is also aware that the stock broker has the discretion to reject the execution of such orders based on its risk perception.

2. Setting up client's exposure limits and conditions under which a client may not be allowed to take further position or the broker may close the existing position of a client. The stock broker may from time to time impose and vary limits on the orders that the client can place through the stock broker's trading system (including exposure limits, turnover limits, limits as to the number, value and/or kind of securities in respect of which orders can be placed etc.). The client is aware and agrees that the stock broker may need to vary or reduce the limits or impose new limits urgently on the basis of the stock broker's risk perception and other factors considered relevant by the stock broker including but not limited to limits on account of exchange/ SEBI directions/limits (such as broker level/ market level limits in security specific/ volume specific exposures etc.) , and the stock broker may be unable to inform the client of such variation, reduction or imposition in advance. The client agrees that the stock broker shall not be responsible for such variation, reduction or imposition or the client's inability to route any order through the stock broker's trading system on account of any such variation, reduction or imposition of limits. The client further agrees that the stock broker may at any time, at its sole discretion and without prior notice, prohibit or restrict the client's ability to place orders or trade in securities through the stock broker, or it may subject any order placed by the client to a review before its entry into the trading systems and may refuse to execute / allow execution of orders due to but not limited to the reason of lack of margin / securities or the order being outside the limits set by stock broker / exchange/ SEBI and any other reasons which the stock broker may deem appropriate in the circumstances. The client agrees that trade related losses, if any on account of such refusal or due to delay caused by such review, shall be borne exclusively by the client alone. The stock broker is required only to communicate / advise the parameters for the calculation of the margin / security requirements as rate(s) /percentage(s) of the dealings, through anyone or more approved means or methods such as post /speed post / courier / registered post /registered A.D/ facsimile / email/ voice mails /telephone (telephone includes such devices as mobile phones etc.) including SMS on the mobile phone or any other similar device; by messaging on the computer screen of the client's computer; by informing the client through employees / agents of the stock broker; by publishing /displaying it on the website of the stock broker / making it available as a download from the website of the stock broker; by displaying it on the notice board of the branch / office through which the client trades or if the circumstances, so require, by radio broadcast / television broadcast /newspapers advertisements etc; or any other suitable or applicable mode or manner.

The client agrees that the postal department / the courier company / newspaper company and the e-mail / voice mail service provider and such other service providers shall be the agent of the client. Once parameters for margin / security requirements are so communicated, the client shall monitor his / her / its position (dealings / trades and valuation of security) on his / her / its own and provide the required / deficit margin / security forthwith as required from time to time. The client is not entitled to trade without adequate margin/security and that it shall be his/her/its responsibility to ascertain beforehand the margin/ security requirements for his/her/its orders/trades/deals and to ensure that the required margin/security is made available to the stock broker in such form and manner as may be required by the stock broker. If the client's order is executed despite a shortfall in the available margin, the client shall make up the shortfall immediately. The client further agrees that he/she/it shall be responsible for all orders (including orders that may be executed without the required margin in the client's account) &/or any trade related claim/loss/damage arising out of the nonavailability/shortage of margin /security required by the stock broker & / or exchange & / or SEBI. The stock broker is entitled to vary the form (Le., the replacement of the margin / security in one form with the margin / security in any other form, say, in the form of funds instead of shares) & / or quantum & / or percentage of the margin & / or security required to be deposited / made available, from time to time. The margin / security deposited by the client with the stock broker are not eligible for any interest. The stock broker is entitled to include / appropriate any / all payout of funds & / or securities towards margin / security without requiring specific authorizations for each payout.

The stock broker is entitled to transfer funds &/or securities from his account for one exchange & / or one segment of the exchange to his / her / its account for another exchange & / or another segment of the same exchange whenever applicable and found necessary by the stock broker. The client also agrees and authorises the stock broker to treat / adjust his/ her / its margin / security lying in one exchange & / or one segment of the exchange / towards the margin / security / pay in requirements of another exchange & / or another segment of the exchange. The stock broker is entitled to disable/freeze the account &/or trading facility/any other service. facility, if, in the opinion of the stock broker, the client has committed a

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crime/fraud or has acted in contradiction of the Mandatory and Voluntary Client Registration Documents or / is likely to evade / violate any laws, rules, regulations, directions of a lawful authority whether Indian or foreign or if the stock broker so apprehends.

3. Applicable brokerage rate

The stock broker is entitled to charge brokerage within the limits imposed by exchange which at present is as under:

a. For Cash Market Segment:

The maximum brokerage chargeable in relation to trades effected in the securities admitted to dealings on the Capital Market segment of the Exchange shall be 2.5 % of the contract price exclusive of statutory levies. It is hereby further clarified that where the sale / purchase value of a share is ₹10/- or less, a maximum brokerage of 25 paise per share may be collected.

b. For Option contracts:

Brokerage for option contracts shall be charged on the premium amount at which the option contract was bought or sold and not on the strike price of the option contract. It is hereby clarified that brokerage charged on options contracts shall not exceed 2.5% of the premium amount or ₹100/- (per lot) whichever is higher.

4. Imposition of penalty / delayed payment charges

The client agrees that any amounts which are overdue from the client towards trading or on account of any other trade related reason to the stock broker will be charged with delayed payment charges at 0.05% per day. The client agrees that the stock broker may impose fines / penalties at 0.05% per day for any orders / trades / deals / actions of the client which are contrary to the Mandatory and Voluntary Client Registration Documents / rules / regulations / bye laws of the exchange or any other law for the time being in force. Further where the stock broker has to pay any fine or bear any punishment from any authority in connection with / as a consequence of / in relation to any of the orders / trades / deals / actions of the client, the same shall be borne by the client. The client agrees to pay to the stock broker brokerage, commission, fees, all taxes, duties, levies imposed by any authority including but not limited to the stock exchanges.

5. The right to sell clients' securities or close clients' positions, without giving notice to the client, on account /of non-payment of client's dues. (Limited to Margin/ Settlement Obligations) The stock broker maintains centralized banking and securities handling processes and related banking and depository accounts at designated place. The client shall ensure timely availability of funds / securities in designated form and manner at designated time and in designated bank and depository account(s) at designated place, for meeting his/her/its pay in obligation on securities. The stock broker shall not be responsible for any claim/loss/damage arising out of non-availability/short availability of funds/securities by the client in the designated account(s) of the stock broker for meeting the pay in obligation of either funds or securities. If the client gives orders / trades in the anticipation of the required securities being available subsequently for pay in through anticipated payout from the exchange or through borrowings or any off market delivery(s) or market delivery(s) and if such anticipated availability does not materialize in actual availability of securities / funds for pay in for any reason whatsoever including but not limited to any delays / shortages at the exchange or stock broker level / non release of margin by the stock broker etc., the losses which may occur to the client as a consequence of such shortages in any manner such as on account of auctions / square off / closing outs etc., shall be solely to the account of the client and the client agrees not to hold the stock broker responsible for the same in any form or manner whatsoever. In case the payment of the margin / security is made by the client through a bank instrument, the stock broker shall be at liberty to give the benefit / credit for the same only on the realization of the funds from the said bank instrument etc. at the absolute discretion of the stock broker. Where the margin /security is made available by way of securities or any other property, the stock broker is empowered to decline its acceptance as margin / security & / or to accept it at such reduced value as the stock broker may deem fit by applying haircuts or by valuing it by marking it to market or by any other method as the stock broker may deem fit in its absolute discretion. The stock broker has the right but not the obligation, to cancel all pending orders and to sell/close / liquidate all open positions/ securities / shares at the pre-defined square off time or when Mark to Market (M-T-M) percentage reaches or crosses stipulated margin percentage mentioned on the website, whichever is earlier. The stock broker will have sole discretion to decide referred stipulated margin percentage depending upon the market condition. In the event of such square off, the client agrees to bear all the trade related losses based on actual executed prices in case open position (Le. short/long) gets converted into delivery due to non-square off because of any reason whatsoever, the client agrees to provide securities/funds to fulfil the payin obligation failing which the client will have to face auctions or internal close outs; in addition to this the client will have to pay penalties and charges levied by exchange in actual and losses, if any. Without prejudice to the foregoing, the client shall also be solely liable for all and any penalties and charges levied by the

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exchange(s). The stock broker is entitled to prescribe the date and time by which the margin / security is to be made available and the stock broker may refuse to accept any payments in any form after such deadline for margin / security expires. Notwithstanding anything to the contrary in the Mandatory and Voluntary Client Registration Documents or elsewhere, if the client fails to maintain or provide the required margin/ fund / security or to meet the funds/margins/ securities pay in obligations for the orders / trades / deals of the client within the prescribed time and form, the stock broker shall have the right without any further notice or communication to the client to take any one or more of the following steps:

- i. To withhold any payout of funds / securities.
- ii. To withhold / disable the trading / dealing facility to the client.
- iii. To liquidate one or more security(s) of the client by selling the same in such manner and at such rate which the stock broker may deem fit in its absolute discretion. It is agreed and understood by the client that securities here include securities which are pending delivery / receipt.
- iv. To liquidate / square off partially or fully the position of sale & / or purchase in anyone or more securities / contracts in such manner and at such rate which the stock broker may decide in its absolute discretion.
- v. To take any other steps which in the given circumstances, the stock broker may deem fit. The client agrees that the trade related loss(s) if any, on account of anyone or more steps as enumerated herein above being taken by the stock broker, shall be borne exclusively by the client alone and agrees not to question the reasonableness, requirements, timing, manner, form, pricing etc., which are chosen by the stock broker.

6. Shortages in obligations arising out of internal netting of trades.

BSE has a window wherein the internal short deliveries can get auctioned as per the normal auction process. Internal short deliveries are not covered by the auction conducted on the NSE. It is due to this limitation on the NSE we follow the procedure as mentioned below:

a. The client may not receive shares on T+2 in case there is an internal shortage situation with VACHANA i.e. the buyer and seller are both VACHANA clients and the seller defaults in delivery due to which the buyer may not receive the shares.

b. In case of an internal shortage firstly the defaulting seller would be debited with value as on the previous day of the pay-in-day plus 30% for the default till such time the auction process is completed

c. In case there is an internal shortage in BSE the exchange conducts an auction through which the shares would be purchased and delivered to the buyer. The seller would be debited at the rate at which the exchange would have purchased these shares. Additionally, brokerage, statutory costs and other incidental charges including penalty for non-delivery may be debited to the client. In case the exchange is unable to purchase these shares, the exchange will inform ZERODHA of a close out rate, at which the buyer would be allowed credit and the seller would be debited for the same amount.

d. If securities cannot be purchased from market due to any reason whatsoever on T+3 day they can be covered from the market on any subsequent trading days. In case any reason whatsoever (any error or omission) any delay in covering of securities leads to higher losses, stock broker will not be liable for the same. Where the delivery is matched partially or fully at the Exchange Clearing, the delivery and debits/credits shall be as per Exchange Debits and Credits.

e. In cases of securities having corporate actions all cases of short delivery of cum transactions which cannot be auctioned on cum basis or where the cum basis auction payout is after the book closure / record date, would be compulsory closed out at higher of 10% above the official closing price on the auction day or the highest traded price from first trading day of the settlement till the auction day.

7. Conditions under which a client may not be allowed to take further position or the broker may close the existing position of a client.

We have margin based RMS System. Client may take exposure up to the amount of margin available with us. Client may not be allowed to take position in case of non-availability/ shortage of margin as per our RMS policy of the company. The existing position of the client is also liable to square off/ close out without giving notice due to shortage of margin / non making of payment for their pay-in obligation / outstanding debts.

8. De-registering a client Notwithstanding anything to the contrary stated in the Mandatory and Voluntary Client Registration Documents the stock broker shall be entitled to terminate the Mandatory and Voluntary Client Registration Documents with immediate effect in any of the following circumstances:

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- a. If the action of the Client are prima facie illegal/ improper or such as to manipulate the price of any securities or disturb the normal/ proper functioning of the market, either alone or in conjunction with others.
- b. If there is any commencement of a legal process against the Client under any law in force.
- c. On the death/lunacy or other disability of the Client.
- d. If a receiver, administrator or liquidator has been appointed or allowed to be appointed of all or any part of the undertaking of the Client.
- e. If the Client has voluntarily or compulsorily become the subject of proceedings under any bankruptcy or insolvency law or being a company, goes into liquidation or has a receiver appointed in respect of its assets or refers itself to the Board for Industrial and Financial Reconstruction or under any other law providing protection as a relief undertaking.
- f. If the Client being a partnership firm, has any steps taken by the Client and/ or its partners for dissolution of the partnership.
- g. If the Client have taken or suffered to be taken any action for its reorganization, liquidation or dissolution.
- h. If the Client has made any material misrepresentation of facts, including (without limitation) in relation to the Security.
- i. If there is reasonable apprehension that the Client is unable to pay its debts or Client has admitted its inability to pay its debts as they become payable.
- j. If the Client suffers any adverse material change in his / her / its financial position or defaults in any other agreement with the Stock broker.
- k. If the Client is in breach of any term, condition or covenant of this Mandatory and Voluntary Client Registration Documents.
- l. If any covenant or warranty of the Client is incorrect or untrue in any material respect.

However, notwithstanding any termination of the Mandatory and Voluntary Client Registration Documents, all transactions made under/pursuant to this Mandatory and Voluntary Client Registration Documents shall be subject to all terms and conditions of this Mandatory and Voluntary Client Registration Documents and parties to this Mandatory and Voluntary Client Registration Documents submit to exclusive jurisdiction of courts of law at the place of execution of this Mandatory and Voluntary Client Registration Documents by Stock Broker. Client Acceptance of Policies and Procedures stated here in above: I/We have fully understood the same and do hereby sign the same. These Policies and Procedures may be amended / changed by the broker, provided the change is informed to me / us with through anyone or more approved means or methods such as post / speed post / courier / registered post / registered AD / telegram / e-mail / voice mails / telephone (telephone includes such devices as mobile phones etc.) including SMS on the mobile phone or any other similar device; by messaging on the computer screen of the client's computer; by informing the client through employees / agents of the stock broker; by publishing or displaying it on the website of the stock broker / making it available as a download from the website of the stock broker; by displaying it on the notice board of the branch / office through which the client trades or if the circumstances, so require, by radio broadcast / television broadcast / newspapers advertisements etc; or any other approved suitable or applicable mode or manner by an advance notice of 15 days. I/we agree that the postal department / the courier company / newspaper company and the e-mail/ voice mail service provider and such other service providers shall be my/our agent. These Policies and Procedures shall always be read along with the Mandatory and Voluntary Client Registration Documents and shall be compulsorily referred to while deciding any dispute / difference or claim between me / us and stock broker before any court of law / judicial / adjudicating authority including arbitrator / mediator etc.

9. Temporarily suspending or closing client's account at Client's request

On the written request of the client, the client account can be suspended temporarily and can be re-activated on the written request of the client only. During suspension period, the market transaction will be prohibited. However, client's pending settlement can take place. VACHANA can withhold the payouts of client and suspend his trading account due to surveillance action or judicial or / and regulatory order/action requiring client suspension. On the written request of the client, the client account can be closed provided the client adheres to formalities for account closure including settlement of all dues in the account and closing of all open position. If the client wishes to again open a broking account, then the client shall have to complete the KYC and account opening formalities once again.

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10. Policy for Dormant Accounts

Client account will be considered as inactive if the client does not trade for period of two year. Calculation will be done at the beginning of every month and those clients who have not traded even a single time will be considered as inactive, the shares/credit ledger balance if any will be transferred to the client within one week of the identifying the client as inactive.

The client has to make written request for reactivation of their account

However notwithstanding any termination of the agreement, all transactions made under / pursuant to this agreement shall be subject to all the terms and conditions of this agreement and parties to this agreement submit to exclusive jurisdiction of courts of law at the place of execution of this agreement by Stock Broker. Client Acceptance of Policies and Procedures stated here in above:

I/We have fully understood the same and do hereby sign the same and agree not to call into question the validity, enforceability and applicability of any provision/clauses this document any circumstances what so ever. These Policies and Procedures may be amended / changed unilaterally by the broker, provided the change is informed to me / us with through anyone or more means or methods such as post / speed post / courier / registered post / registered AD / facsimile / telegram / cable / e-mail / voice mails /telephone (telephone includes such devices as mobile phones etc.) including SMS on the mobile phone or any other similar device; by messaging on the computer screen of the client's computer; by informing the client through employees / agents of VIPL; by publishing / displaying it on the website of the stock broker / making it available as a download from the website of VIPL; by displaying it on the notice board of the branch / office through which the client trades or if the circumstances, so require, by radio broadcast / television broadcast / newspapers advertisements etc; or any other suitable or applicable mode or manner.

I/we agree that the postal department / the courier company /newspaper company and the e-mail/ voice mail service provider and such other service providers shall be my/our agent and the delivery shall be complete when communication is given to the postal department / the courier company / the e-mail/voice mail service provider, etc. by VIPL and I/we agree never to challenge the same on any grounds including delayed receipt / non receipt or any other reasons whatsoever. These Policies and Procedures shall always be read along with the agreement and shall be compulsorily referred to while deciding any dispute / difference or claim between me / us and stock broker before any court of law / judicial / adjudicating authority including arbitrator / mediator etc.

Signature of Client	
Place	
Date	

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Terms And Conditions-cum-Registration / Modification Form for receiving SMS Alerts from CDSL

[SMS Alerts will be sent by CDSL to BOs for all debits]

Definitions:

In these Terms and Conditions the terms shall have following meaning unless indicated otherwise:

1. "Depository" means Central Depository Services (India) Limited a company incorporated in India under the Companies Act 1956 and having its registered office at 17th Floor, P.J. Towers, Dalal Street, Fort, Mumbai 400001 and all its branch offices and includes its successors and assigns.
2. 'DP' means Depository Participant of CDSL. The term covers all types of DPs who are allowed to open demat accounts for investors.
3. 'BO' means an entity that has opened a demat account with the depository. The term covers all types of demat accounts, which can be opened with a depository as specified by the depository from time to time.
4. SMS means "Short Messaging Service"
5. "Alerts" means a customized SMS sent to the BO over the said mobile phone number.
6. "Service Provider" means a cellular service provider(s) with whom the depository has entered / will be entering into an arrangement for providing the SMS alerts to the BO.
7. "Service" means the service of providing SMS alerts to the BO on best effort basis as per these terms and conditions.

Availability:

1. The service will be provided to the BO at his / her request and at the discretion of the depository. The service will be available to those accountholders who have provided their mobile numbers to the depository through their DP. The services may be discontinued for a specific period / indefinite period, with or without issuing any prior notice for the purpose of security reasons or system maintenance or for such other reasons as may be warranted. The depository may also discontinue the service at any time without giving prior notice for any reason whatsoever.
2. The service is currently available to the BOs who are residing in India.
3. The alerts will be provided to the BOs only if they remain within the range of the service provider's service area or within the range forming part of the roaming network of the service provider.
4. In case of joint accounts and non-individual accounts the service will be available, only to one mobile number i.e. to the mobile number as submitted at the time of registration / modification.
5. The BO is responsible for promptly intimating to the depository in the prescribed manner any change in mobile number, or loss of handset, on which the BO wants to receive the alerts from the depository. In case of change in mobile number not intimated to the depository, the SMS alerts will continue to be sent to the last registered mobile phone number. The BO agrees to indemnify the depository for any loss or damage suffered by it on account of SMS alerts sent on such mobile number.

Receiving Alerts:

1. The depository shall send the alerts to the mobile phone number provided by the BO while registering for the service or to any such number replaced and informed by the BO from time to time. Upon such registration / change, the depository shall make every effort to update the change in mobile number within a reasonable period of time. The depository shall not be responsible for any event of delay or loss of message in this regard.
2. The BO acknowledges that the alerts will be received only if the mobile phone is in 'ON' and in a mode to receive the SMS. If the mobile phone is in 'Off' mode i.e. unable to receive the alerts then the BO may not get / get after delay any alerts sent during such period.
3. The BO also acknowledges that the readability, accuracy and timeliness of providing the service depend on many factors including the infrastructure, connectivity of the service provider. The depository shall not be responsible for any non-delivery, delayed delivery or distortion of the alert in any way whatsoever.
4. The BO further acknowledges that the service provided to him is an additional facility provided for his convenience and is susceptible to error, omission and/ or inaccuracy. In case the BO observes any error in the information provided in the alert, the BO shall inform the depository and/ or the DP immediately in writing and the depository will make best possible efforts to rectify the error as early as possible. The BO shall not hold the depository liable for any loss, damages, etc. that may be incurred/ suffered by the BO on account of opting to avail SMS alerts facility.

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5. The BO authorizes the depository to send any message such as promotional, greeting or any other message that the depository may consider appropriate, to the BO. The BO agrees to an ongoing confirmation for use of name, email address and mobile number for marketing offers between CDSL and any other entity.
6. **The BO agrees to inform the depository and DP in writing of any unauthorized debit to his BO account/ unauthorized transfer of securities from his BO account, immediately, which may come to his knowledge on receiving SMS alerts. The BO may send an email to CDSL at complaints@cdslindia.com. The BO is advised not to inform the service provider about any such unauthorized debit to/ transfer of securities from his BO account by sending a SMS back to the service provider as there is no reverse communication between the service provider and the depository.**
7. The information sent as an alert on the mobile phone number shall be deemed to have been received by the BO and the depository shall not be under any obligation to confirm the authenticity of the person(s) receiving the alert.
8. The depository will make best efforts to provide the service. The BO cannot hold the depository liable for non-availability of the service in any manner whatsoever.
9. If the BO finds that the information such as mobile number etc., has been changed without proper authorization, the BO should immediately inform the DP in writing.

Fees:

Depository reserves the right to charge such fees from time to time as it deems fit for providing this service to the BO.

Disclaimer:

The depository shall make reasonable efforts to ensure that the BO's personal information is kept confidential. The depository does not warrant the confidentiality or security of the SMS alerts transmitted through a service provider. Further, the depository makes no warranty or representation of any kind in relation to the system and the network or their function or their performance or for any loss or damage whenever and howsoever suffered or incurred by the BO or by any person resulting from or in connection with availing of SMS alerts facility. The Depository gives no warranty with respect to the quality of the service provided by the service provider. The Depository will not be liable for any unauthorized use or access to the information and/ or SMS alert sent on the mobile phone number of the BO or for fraudulent, duplicate or erroneous use/ misuse of such information by any third person.

Liability and Indemnity:

The Depository shall not be liable for any breach of confidentiality by the service provider or by any third person due to unauthorized access to the information meant for the BO. In consideration of the depository providing the service, the BO agrees to indemnify and keep safe, harmless and indemnified the depository and its officials from any damages, claims, demands, proceedings, loss, cost, charges and expenses whatsoever which a depository may at any time incur, sustain, suffer or be put to as a consequence of or arising out of interference with or misuse, improper or fraudulent use of the service by the BO.

Amendments:

The depository may amend the terms and conditions at any time with or without giving any prior notice to the BOs. Any such amendments shall be binding on the BOs who are already registered as user of this service.

Governing Law and Jurisdiction:

Providing the Service as outlined above shall be governed by the laws of India and will be subject to the exclusive jurisdiction of the courts in Mumbai.

I/We wish to avail the SMS Alerts facility provided by the depository on my/our mobile number provided in the registration form subject to the terms and conditions mentioned below. **I/ We consent to CDSL providing to the service provider such information pertaining to account/transactions in my/our account as is necessary for the purposes of generating SMS Alerts by service provider, to be sent to the said mobile number.**

I/We have read and understood the terms and conditions mentioned above and agree to abide by them and any amendments thereto made by the depository from time to time. I/ we further undertake to pay fee/ charges as may be levied by the depository from time to time.

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I / We further understand that the SMS alerts would be sent for a maximum four ISINs at a time. If more than four debits take place, the BOs would be required to take up the matter with their DP.

I/We am/ are aware that mere acceptance of the registration form does not imply in any way that the request has been accepted by the depository for providing the service.

I/We provide the following information for the purpose of **REGISTRATION / MODIFICATION** (Please cancel out what is not applicable).

BOID

--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--

(Please write your 8 digit DPID)

(Please write your 8 digit Client ID)

Sole / First Holder's Name

:

Second Holder's Name

:

Third Holder's Name

:

Mobile Number on which
messages are to be sent

+91																			
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(Please write only the mobile number without prefixing country code or zero)

The mobile number is registered in the name of: _____

Email ID: _____

(Please write only ONE valid email ID on which communication; if any, is to be sent)

Signatures

Sole / First Holder

Second holder

Third Holder

Place:

Date:

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27. Terms and Conditions for availing Transaction Using Secured Texting (TRUST) Service offered by CDSL

1. Definitions:

In these Terms and Conditions, the terms shall have following meaning unless indicated otherwise:

- i. "Depository" means Central Depository Services (India) Limited (CDSL)
 - ii. TRUST means "Transactions Using Secured Texting" service offered by the Depository.
 - iii. "Service Provider" means a cellular service provider(s) with whom the Depository has entered / shall enter into an arrangement for providing the TRUST service to the BO.
 - iv. "Service" means the service of providing facility to receive/give instructions through SMS on best effort basis as per the following terms and conditions. The types of transaction that would normally qualify for this type of service would be informed by CDSL from time to time.
 - v. "Third Party" means the operators with whom the Service Provider is having / will have an arrangement for providing SMS to the BO.
2. The service will be provided to the BO at his / her request and at the discretion of the depository provided the BO has registered for this facility with their mobile numbers through their DP or by any other mode as informed by CDSL from time to time. Acceptance of application shall be subject to the verification of the information provided by the BO to the Depository
 3. The messages will be sent on best efforts basis by way of an SMS on the mobile no which has been provided by the BOs. However, Depository shall not be responsible if messages are not received or sent for any reason whatsoever, including but not limited to the failure of the service provider or network.
 4. The BO is responsible for promptly informing its DP in the prescribed manner any change in mobile number, or loss of handset on which the BO wants to send/receive messages generated under TRUST. In case the new number is not registered for TRUST in the depository system, the messages generated under TRUST will continue to be sent to the last registered mobile number. The BO agrees to indemnify the depository for any loss or damage suffered by it on account of messages sent on such mobile number.
 5. The BO agrees that SMS received by the Depository from the registered mobile number of the BO on the basis of which instructions are executed in the depository system shall be conclusive evidence of such instructions having been issued by the BO. The DP / CDSL will not be held liable for acting on SMS so received.
 6. The BO shall be responsible for submitting response to the 'Responsive SMS' within the specified time period. Transactions for which no positive or negative confirmation is received from the BO, will not be executed except for transaction for deregistration. Further, CDSL shall not be responsible for BOs not submitting the response to the said SMS within the time limit prescribed by CDSL.
 7. The BO agrees that the signing of the TRUST registration form by all joint holders shall mean that the instructions executed on the basis of SMS received from the registered mobile for TRUST shall be deemed to have been executed by all joint holders.
 8. The BO agrees to ensure that the mobile number for TRUST facility and SMS alert (SMART) facility is the same. The BO agrees that if he is not registered for SMART, the DP shall register him for SMART and TRUST. If the mobile number provided for TRUST is different from the mobile number recorded for SMART, the new mobile number would be updated for SMART as well as TRUST.
 9. BOs are advised to check the status of their obligation from time to time and also advise the respective CMs to do so. In case of any issues, the BO/CM should approach their DPs to ensure that the obligation is fulfilled through any other mode of delivery of transactions as may be informed / made available by CDSL from time to time including submission of Delivery Instruction Slips to the DP.

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10. The BO acknowledges that CDSL will send the message for confirmation of a transaction to the BO only if the Clearing Member (registered by the BO for TRUST) enters the said transaction in CDSL system for execution through TRUST within prescribed time limit.

11. The BO further acknowledges that the BO/CM shall not have any right to any claim against either the DP or Depository for losses, if any, incurred due to non-receipt of response on the responsive SMS or receipt of such response after the prescribed time period. In the event of any dispute relating to the date and time of receipt of such response, CDSL's records shall be conclusive evidence and the Parties agree that CDSL's decision on the same shall be final and binding on both Parties.

12. The BO may request for deregistration from TRUST at any time by giving a notice in writing to its DP or by any other mode as specified by Depository in its operating instructions. The same shall be effected after entry of such request by the DP in CDSL system if the request is received through the DP.

13. Depository reserves the right to charge such fees from time to time as it deems fit for providing this service to the BO.

14. The BO expressly authorises Depository to disclose to the Service Provider or any other third party, such BO information as may be required by them to provide the services to the BO. Depository however, shall not be responsible and be held liable for any divulgence or leakage of confidential BO information by such Service Providers or any other third party.

15. The BO takes the responsibility for the correctness of the information supplied by him to Depository through the use of the said Facility or through any other means such as electronic mail or written communication.

16. The BO is solely responsible for ensuring that the mobile number is not misused and is kept safely and securely. The Depository will process requests originated from the registered Mobile as if submitted by the BO and Depository is not responsible for any claim made by the BO informing that the same was not originated by him.

17. Indemnity:

In consideration of providing the service, the BO agrees that the depository shall not be liable to indemnify the BO towards any damages, claims, demands, proceedings, loss, cost, charges and expenses whatsoever as a consequence of or arising out of interference with or misuse, improper or fraudulent use of the service by the BO.

18. Disclaimer:

Depository shall be absolved of any liability in case: -

- There is loss of any information during processing or transmission or any unauthorized access by any other person or breach of confidentiality.
- There is any lapse or failure on the part of the service providers or any third party affecting the said Facility and that Depository makes no warranty as to the quality of the service provided by any such service provider.
- There is breach of confidentiality or security of the messages whether personal or otherwise transmitted through the Facility.

Signature of Client	
Place	
Date	

ACCOUNT OPENING FORM

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28. RUNNING ACCOUNT AUTHORIZATION

To,
Vachana Investments Private Limited
No. 32, 2nd Main Road, 1st Floor, Vyalikaval Extension,
Bhashyam Circle, SadashivNagar, Opp. Bharat Petrol Pump,
Bangalore – 560003.

I/We are dealing through you as a client in Capital Market and/or Future & Option segment and/or Currency segment and/or Interest Rate Future Segment & in order to facilitate ease of operations and upfront requirement of margin for trade.

I/We authorize you as under:

1. I/We request you to maintain running balance in my account & retain the credit balance in any of my/our account and to use the unused funds towards my/our margin/pay-in/other future obligation(s) of any segment(s) of any or all the Exchange(s)/Clearing corporation unless I/We instruct you otherwise.

2. I/We request you to retain securities with you for my/our margin/pay-in/other future obligation(s) of any segment(s) of any or all the Exchange(s)/Clearing Corporation, unless I/We instruct you to transfer the same to my/our account.

3. I/We request you to settle my fund and securities account (choose one option)

Once in a calendar Month

✓ **Once in every calendar Quarter except the funds given towards collaterals/margin in form of Bank Guarantee and/or FixedDeposit Receipt**

4. In case I/We have an outstanding obligation on the settlement date, you may retain the requisite securities/funds towards such obligations and may also retain the funds expected to be required to meet margin obligation for next 5 trading days, calculated in the manner specified by the exchanges.

5. I/We confirm you that I will bring to your notice any dispute arising from the statement of account or settlement so made in writing preferably within 7 working days from the date of receipt of funds/securities or statement of account or statement related to it, as the case may be at your registered office.

6. I/We confirm you that I can revoke the above mentioned authority at any time.

7. This running account authorization would continue until it is revoked by me.

Client Name	
Signature of Client	

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Mobile declaration

To,
Vachana Investments Private Limited
No. 32, 2nd Main Road, 1st Floor, Vyalikaval Extension,
Bhashyam Circle, SadashivNagar, Opp. Bharat Petrol Pump,
Bangalore – 560003.

I _____ having PAN _____ do hereby declare that my mobile no. is _____
Further, I authorize VACHANA that the same may be used for giving me any information/ alert/SMS.

I further declare the above mentioned statement is true and correct.

Signature of Client	
---------------------	--

Client defaulter declaration

To,
Vachana Investments Private Limited
No. 32, 2nd Main Road, 1st Floor, Vyalikaval Extension,
Bhashyam Circle, SadashivNagar, Opp. Bharat Petrol Pump,
Bangalore – 560003

I _____ having PAN _____ do hereby declare that I have not been involved in any unlawful activities and I have not been declared a defaulter or my name is not appearing in defaulter database as per SEBI/ Various Exchange/ Regulatory bodies, etc. I further declare that the above mentioned declaration/ statement is true and correct.

Client Name	
Signature of Client	

30. Request for updation of same mobile number / email id

Client Name	
Mobile No	
Email Id	

I hereby declare that the aforesaid mobile number belongs to : **SELF**
I hereby declare that the aforesaid E-mail ID belongs to : **SELF**

Client Name	
Signature of Client	

ACCOUNT OPENING FORM

CKYC & KRA KYC Form

31. ACKNOWLEDGEMENT

To,
Vachana Investments Private Limited
No. 32, 2nd Main Road, 1st Floor, Vyalikaval Extension,
Bhashyam Circle, SadashivNagar, Opp. Bharat Petrol Pump,
Bangalore – 560003

Sub: Acknowledgement

This is to acknowledge the receipt of following documents. I further state and confirm that I have read and understood all the clauses of aforesaid documents.

Sl. No	Brief significance of the Document
1	Duly Executed Copy of KYC
2	Rights and Obligations
3	Risk Disclosure document (RDD) for Capital, Derivatives, and Currencies Segments
4	Guidance Note - Do's and Don'ts for trading on the Exchange(s) for investors
5	Vachana Tariff Sheet
6	Policies and Procedures Document pursuant to the SEBI circular dated December 03, 2009
7	General Terms & Conditions governing securities trading and broking services of Vachana
8	Running account authorization, Mobile declaration & Client defaulter declaration

I also confirm that I have received the relevant clarifications, if any, wherever required from the officials of Vachana
Yours faithfully,

Client Name	
Date	
Sign of Client	

32. Requesting for bill/transaction/holding statement through email.

To,
Vachana Investments Private Limited
No. 32, 2nd Main Road, 1st Floor, Vyalikaval Extension,
Bhashyam Circle, SadashivNagar, Opp. Bharat Petrol Pump,
Bangalore – 560003

Dear Sir,

Sub: Requesting for bill/transaction/holding statement through email.

I/We request you to send me/us bill, transaction and holding statement of my CDSL Demat account no. 12081600

at following email address: I/We fully agree and are aware of following Terms and Conditions mentioned below.

- (a) That I/We will not receive the bill, transaction and holding statements in paper form.
- (b) That I/We will take all the necessary steps to ensure confidentiality and secrecy of the login name and password of the internet/email account.
- (c) That I/We am/are aware that the bill, transaction and holding statements may be accessed by other entities in case

ACCOUNT OPENING FORM

CKYC & KRA KYC Form

the confidentiality /secrecy of the login name and password is compromised.

(d) That I/We in case bill, transaction and holding statements are sent by email, I/We will immediately Vachana about change in email address, if any.

In case, Vachana is not able to provide bill/transaction statement to its Clients by email or on website due to any reason (including bounced emails), Vachana will ensure that the transaction statement is provided to me/us in paper form as per the time schedule stipulated in the Bye Laws & Business Rules of CDSL.

I/We hereby request you to send the statements: Daily/Fortnightly/Weekly/Monthly.

Yours faithfully,

Client Name	
Signature of Client	

We, the Joint Holders confirm that we would like to designate the First Demat Account Holder (who is a Resident Indian Individual) of our account to receive the CDSL TPIN (or any such other similar PIN as required by any or all Depositories to transact as per the e-DIS facility offered by such Depository) on his/her mobile/email address for execution/permission of all such transactions & ancillary facilities to be availed via such mechanism from any or all Depositories.

Declaration

I/We have received and read the Rights and Obligations documents and terms & conditions and agree to abide by and be bound by the same and the Bye Laws as are in force from time to time. I/We declare that the particulars given by me/us above are true to the best of my/our knowledge as on the date of making this application.

I/We agree and undertake to intimate the DP of any change(s) in the details/particulars mentioned by me/us in this form.

I/We further agree that any false/misleading information given by me/us or suppression of any material information will render my account liable for termination and suitable action.

Client Name	
Signature of Client	

ACCOUNT OPENING FORM

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33. Option form for issue of DIS booklet

Date :

BO ID :

Client ID :

To,

Vachana Investments Private Limited

No. 32, 2nd Main Road, 1st Floor, Vyalikaval Extension,
Bhashyam Circle, SadashivNagar, Opp. Bharat Petrol Pump,
Bangalore – 560003

Dear Sir,

I/We hereby state that: [select one of the option given below]

Option 1: I/We require you to issue Delivery Instruction Slip (DIS) booklet to me / us immediately on opening my / our CDSL account though I/ We have issued a Power of Attorney (POA) in favor of Vachana Investments Private Limited for executing delivery instructions for settling stock exchange trades (Settlement related transactions) effected through such Clearing Member.

OR

✓ **Option 2:** I/We do not require the Delivery Instruction Slip (DIS) for the time being, Since I/We have issued a POA in favor of Vachana Investments Private Limited for executing the delivery instructions for settling stock exchange trades [settlement related transaction] effected through such Clearing Member. However, the Delivery Instruction Slip (DIS) booklet should be issued to me / us immediately on my / our request at any later date. I/We hereby select Option 1 / Option 2

Client Name	
Signature of Client	

Client E-mail ID:

Client Mobile Number:

Declaration

I hereby declare that the mobile no./email ID mentioned in the Account opening form/ request for change in mobile no./email ID is my own

Request letter for registration of mobile no./email ID of person belonging to the client's family

Please note that the mobile no./email id/both mentioned in the Account opening form/ request for change in mobile no./email ID belongs to Mr./Mrs./Ms. _____ Who is me _____
[relationship with the client]

Client Name	
Signature of Client	

[Only the mobile no./email id of your spouse, dependent children and dependent parents can be registered in your demat account]

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34. AUTHORIZATION FOR ELECTRONIC CONTRACT NOTE

To,
Vachana Investments Private Limited
No. 32, 2nd Main Road, 1st Floor, Vyalikaval Extension,
Bhashyam Circle, SadashivNagar, Opp. Bharat Petrol Pump,
Bangalore – 560003

Dear Sir,

Sub: Authorization for Electronic Contract Notes & Acceptance for Electronic Communication:

I/We have been/shall be dealing through you as my/our broker on the Capital Market and/or Futures & Options and/or Currency Derivatives and or Interest Rate Futures Segments. As my/our broker i.e. agent I/We direct and authorize you to carry out trading/dealings on my/our behalf as per instructions given below.

I/We understand that, I/We have the option to receive the contract notes in physical form or electronic form. In pursuance of the same, I/We hereby opt to receive contract notes in electronic form. I/We understand that for the above purpose, you are required to take from the client “an appropriate email account” for you to send the electronic contract notes. Accordingly, please take the following email account /email id on your record for sending the contract notes to me/us:

Email ID:

I/ we hereby opt to receive Scanned KYC Form, DP related communications, Statement of Account/ Securities, Quarterly Settlement Statement, Quarterly Retention Reports, Daily Margin Statement and any other Communication also in Electronic Form

I/We also agree that non-receipt of bounced mail notification by you shall amount to delivery at my/our email account / email id.

I/We agree not to hold you responsible for late/non-receipt of contract notes sent in electronic form and any other communication for any reason including but not limited to failure of email services, loss of connectivity, email in transit etc.

I/We agree that the log reports of your dispatching software shall be a conclusive proof of dispatch of contract notes to me/us and such dispatch shall be deemed to mean receipt by me/us and shall not be disputed by me/us on account of any nonreceipt/ delayed receipt for any reason whatsoever. I/We understand that I am required to intimate any change in the email id/email account mentioned herein above needs to be communicated by me through a physical letter to you, provided however that if I/We am/are an internet client then in that event the request for change in email id/email account can be made by me/us through a secured access using client specific user id and password. Please treat this authorization as written ratification of my/our verbal directions/authorizations given and carried out by you earlier. I/We shall be liable for all losses, damages and actions which may arise as a consequence of your adhering to and carrying out my/our directions given above.

Client Name	
Signature of Client	

ACCOUNT OPENING FORM

CKYC & KRA KYC Form

35. Declaration for Confirmation of Signature

To,
Vachana Investments Private Limited
No. 32, 2nd Main Road, 1st Floor, Vyalikaval Extension,
Bhashyam Circle, SadashivNagar, Opp. Bharat Petrol Pump,
Bangalore – 560003

Subject : Declaration for Confirmation of Signature

Sir/Madam,,

This letter is to confirm that all signatures placed on the account opening forms, and all such other documents towards Vachana Investments Private Limited or any of its group entities, are done solely by me with complete knowledge of all such terms and clauses contained therein.

I/We, the undersigned, would like to request Vachana Investments Private Limited or any of its group entities to accept the signed account opening forms and documents, even in case there may be slight variations on a few pages/areas of the document.

I/We, the undersigned, further would like to represent and warrant that in case of any misrepresentation with respect to the signatures placed on the account opening forms or all such documents towards Vachana Investments Private Limited or any of its group entities by me/us, I/We will not blame Vachana Investments Private Limited and its directors/employees/agents for all such actions.

Yours faithfully,

Client Name	
Signature of Client	

Client Declaration

I hereby confirm that I have read and understood the contents of the form including declarations, authorization and have also verified the information in the form. I hereby confirm that I have digitally signed the form including declarations, authorizations and copy of documents at all places with inscription

'Digitally Signed by:

Client Name	
Signature of Client	

ACCOUNT OPENING FORM

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Annexure - A

(SEBI/HO/OIAE/OIAE_IAD-3/P/ON/2025/01650, dated January 10, 2025)

Nomination Form for Demat Accounts and Mutual Fund (MF) Folios

I / We hereby nominate the following person(s) who shall receive all the assets held in my / our account / folio in the event of my / our demise, as trustee and on behalf of my / our legal heir(s) *								
Nomination Details								
	Mandatory Details						Additional Details	
	Name of nominee	Share of nominee (%) ^{***}	Relation ship	Postal Address	Mobile number & E-mail	Identity Number ^{**}	D.o.B. of nominee	Guardian
Nominee 1								
Nominee 2								
Nominee 3								
Nominee 4								
Nominee 5								
Nominee 6								
Nominee 7								
Nominee 8								
Nominee 9								
Nominee 10								

*Joint Accounts:

Event	Transmission of Account / Folio to
Demise of one or more joint holder(s)	Surviving holder(s) through name deletion The surviving holder(s) shall inherit the assets as owners
Demise of all joint holders simultaneously — having nominee	Nominee
Demise of all joint holders simultaneously — not having nominee	Legal heir(s) of the youngest holder

** If % is not specified, then the assets shall be distributed equally amongst all the nominees. Any odd lot after division / fraction of %, shall be transferred to the first nominee mentioned in the nomination form. (see table in 'Transmission aspects').

*** Provide only number: PAN or Driving Licence or Aadhaar (last 4). Copy of the document is not required. However, in case of NR1 / OCI / PIO. Passport number is acceptable.

**** to be furnished only in following conditions / circumstances:

- Date of Birth (DoB): please provide, only if the nominee is minor.
- Guardian: It is optional for you to provide, if the nominee is minor.

1) I / We want the details of my / our nominee to be printed in the statement of holding or statement of account, provided to me/ us by the AMC / DP as follows; (please tick, as appropriate)

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Name of nominee(s)

Nomination: Yes / No

- 2) I hereby authorize _____ (nominee number __) to operate my account on my behalf, in case of my incapacitation in terms of paragraph 3.5 of the circular. He / She is authorized to encash my assets up to ___% of assets in the account/ folio or Rs. _____. (Optional)
(strike off portions that are not relevant)
- 3) This nomination shall supersede any prior nomination made by me / us, if any.
- 4) Signature(s) — As per the mode of holding in demat account(s) / MF folio(s)

Name(s) of holder(s)	signature(s) of holder/thumb impression	Signature of two witnesses*	Name of Witness & Address (wherever applicable)*
Sole / First Holder (Mr./Ms.)			
Second Holder (Mr./Ms.)			
Third Holder (Mr./Ms.)			

* Signature of two witness(es). along with name and address are required, if the account holder affixes thumb impression, instead of wet signature.

Rights, Entitlement and Obligation of the investor and nominee:

- If you are opening a new demat account / MF folios, you have to provide nomination. Otherwise, you have to follow procedure as per 3.10 of this circular.
- You can make nomination or change nominee any number of times without any restriction.
- You are entitled to receive acknowledgement from the AMC / DP for each instance of providing or changing nomination.
- Upon demise of the investor, the nominees shall have the option to either continue as joint holders with other nominees or for each nominee(s) to open separate single account / folio.
- In case all your nominees do not claim the assets from the AMC / DP, then the residual unclaimed asset shall continue to be with the AMC in case of MF units and with the concerned Depository in case of Dem at account.
- You have the option to designate any one of your nominees to operate your account / folio, in case of your physical incapacitation, at any point of time and not just during opening of account / folio. This mandate can be changed any time you choose.
- The signatories for this nomination form shall be as per mode of holding in the folio(s) / demat account(s) i.e.
 - 'Either or Survivor' Folios / Accounts - any one of the holder can sign
 - 'First holder' Folios / Accounts - only First holder can sign
 - 'Jointly' Folios / Accounts - all holders have to sign

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Transmission aspects

- AMCs / DPs shall transmit the folio / account to the nominee(s) upon receipt of 1) copy of death certificate and 2) completion / updation of KYC of the nominee(s). The nominee is not required to provide affidavits, indemnities, undertakings, attestations or notarization.
- In case of a joint account / folio, for transmission to the surviving joint holder(s) by name deletion, the surviving joint holder(s) shall have the option to update residential address(es), mobile number(s), email address(es), bank account detail(s), annual income and nominee(s), either along with transmission or at a later date. The regulated entity cannot seek KYC documents at the time of transmission, unless it was sought earlier but not provided by the holder.
- Nominee(s) shall extend all possible co-operation to transfer the assets to the legal heir(s) of the deceased investor. In this regard, no dispute shall lie against the AMC / DP.
- In case of multiple nominees, the assets shall be distributed pro-rata to the surviving nominees, as illustrated below.

% share as specified by investor at the time of nomination		% assets to be apportioned to surviving nominees upon demise of investor and nominee 'A'			
Nominee	% share	Nominee	% initial share	% of A's share to be apportioned	Total % share
A	60%	A	0	0	0
B	30%	B	30%	45 ⁰ / ₄	75%
C	10%	C	10%	15 ⁰ / ₄	25%
Total	100%		40%	60%	100%



ACCOUNT OPENING FORM

CKYC & KRA KYC Form

**Vachana
Investments
Private
Limited**

Corporate Office: No. 32, 2nd Main Road, 1st
Floor, Vyalikaval Extension,
Bhashyam Circle, SadashivNagar, Opp. Bharat
Petrol Pump, Bangalore – 560003
SEBI Reg No: BSE, NSE : INZ000248337
CIN: U67190KA2013PTC070165 |
CDSL (DP ID - 12079100)

Website: www.Vachanainvestments.com
Phone number: 080 - 49674967
Email: compliance@vachanainvestments.in
Investor grievances email: complaints@vachanainvestments.com